



INTEROFFICE MEMO

Gary Grief, Executive Director

Alfonso D. Royal III, Charitable Bingo Operations Director

To: J Winston Krause, Chairman, Texas Lottery Commission
Carmen Arrieta-Candelaria, Commissioner, Texas Lottery Commission
Peggy Heeg, Commissioner, Texas Lottery Commission
Doug Lowe, Commissioner, Texas Lottery Commission
Robert Rivera, Commissioner, Texas Lottery Commission

From: Alfonso D. Royal III, Charitable Bingo Operations Division Director, Texas Lottery Commission **ADR**

Date: October 19, 2017

Re: Charitable Bingo Operations Division Output Metrics - September 2017

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	948	13
Lessor	250	78
Distributor	12	0
Manufacturer	20	0
BingoPlayingLocations	349	0

Licensing

Number of original applications received	2
Number of renewal applications received	95
Number of worker registry applications received	287
Number of original licenses issued	7
Number of renewal licenses issued	92
Number of worker registry badges issued	228
Average Bingo License (Temporary) Processing Time (Days)	4.63
Average Bingo License (Amendments) Processing Time (Days)	11.25
Average Bingo License (Originals) Processing Time (Days)	85.46
Average Bingo License (Renewals) Processing Time (Days)	21.70

Accounting

Number of quarterly reports processed	114	
Total payments received	40	\$55,616.57
Received by mail	38	\$55,211.67
Electronic Payment through Bingo Services Portal	2	\$404.90

Audit Services

Number of audits and game inspections completed	3
Number of audits completed	2
Number of game inspections completed	1
Number of complaints received	15
Number of complaint investigations completed	11

Compliance

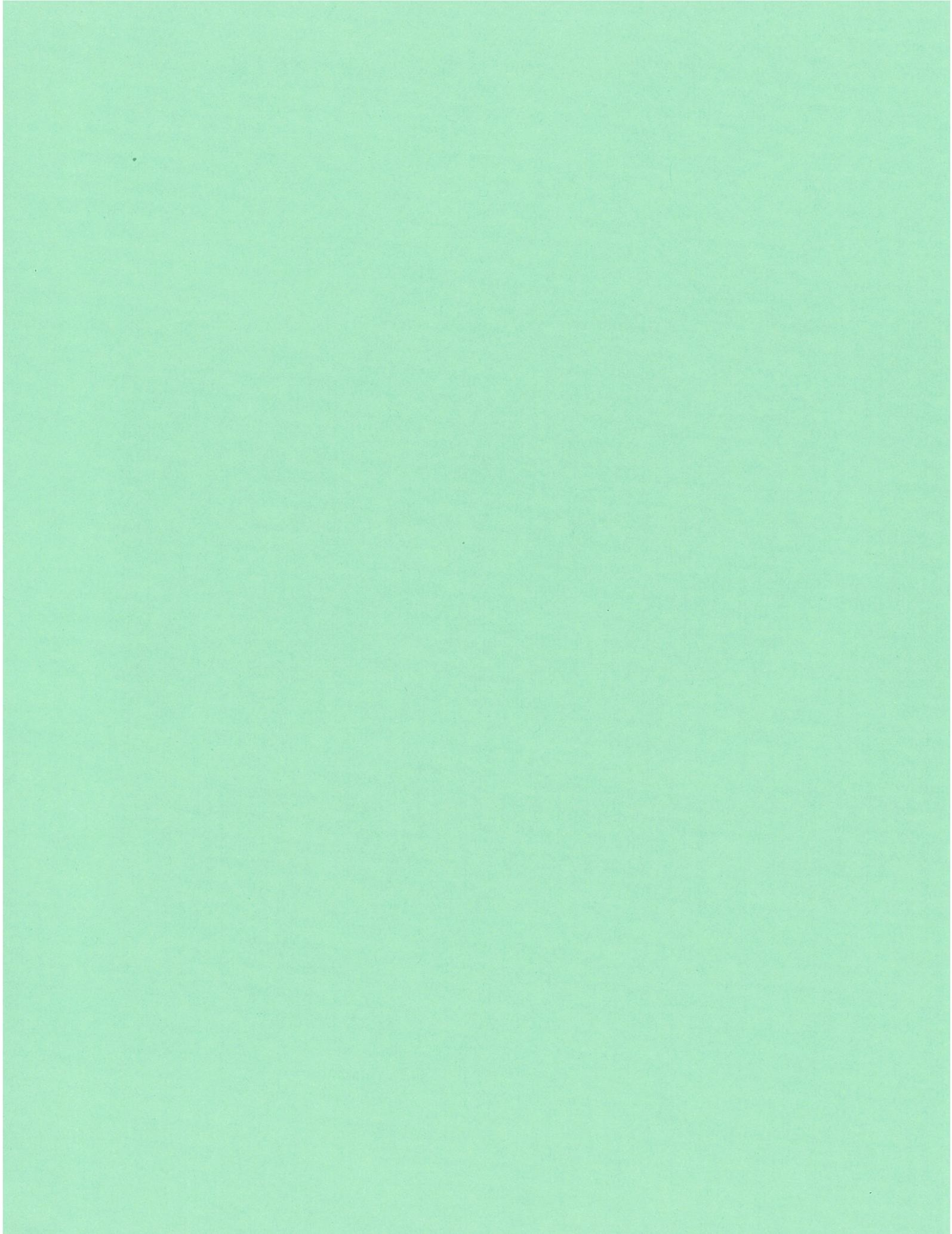
Number of administrative actions	
Applications Denied	3
Settlement Agreements	3
Agreed Orders	0
Total administrative penalties received	\$6,625
Worker Registry Activity	
Applications Denied	3
Workers Removed	0

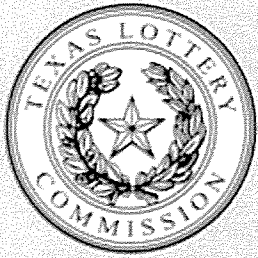
Education

Number of individuals receiving education	52
On-line	52
On-site	0

Pull-Tabs

ARTWORK		DEALS	
Submitted	47	Submitted	41
Approved	45	Approved	41
Pending Actions	1	Pending Actions	0
Denied	1	Denied	0
Withdrawn	2	Withdrawn	0
Avg. Review Time	2.29 (days)	Avg. Review Time	2.68 (days)





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From: Alfonso D. Royal III, Charitable Bingo Operations Division Director, Texas Lottery Commission **FOR**

Date: November 10, 2017

Re: Charitable Bingo Operations Division Output Metrics - October 2017

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	944	13
Lessor	244	80
Distributor	12	0
Manufacturer	20	0
BingoPlayingLocations	348	0

Licensing

Number of original applications received	6
Number of renewal applications received	113
Number of worker registry applications received	275
Number of original licenses issued	6
Number of renewal licenses issued	162
Number of worker registry badges issued	263
Average Bingo License (Temporary) Processing Time (Days)	7.98
Average Bingo License (Amendments) Processing Time (Days)	27.36
Average Bingo License (Originals) Processing Time (Days)	21.78
Average Bingo License (Renewals) Processing Time (Days)	16.01

Accounting

Number of quarterly reports processed	970	
Total payments received	532	\$7,198,506
Received by mail	325	\$2,357,788
Electronic Payment through Bingo Services Portal	207	\$4,840,718

Audit Services

Number of audits and game inspections completed	32
Number of audits completed	4
Number of game inspections completed	28
Number of complaints received	17
Number of complaint investigations completed	24

Compliance

Number of administrative actions	
Applications Denied	1
Settlement Agreements	1
Agreed Orders	5
Total administrative penalties received	\$2,700
Worker Registry Activity	
Applications Denied	3
Workers Removed	3

Education

Number of individuals receiving education	40
On-line	40
On-site	0

Pull-Tabs

ARTWORK		DEALS	
Submitted	33	Submitted	28
Approved	34	Approved	28
Pending Actions	0	Pending Actions	0
Denied	0	Denied	0
Withdrawn	0	Withdrawn	0
Avg. Review Time	3.91 (days)	Avg. Review Time	2.00 (days)