





# INTEROFFICE MEMO

Gary Grief, Executive Director

Alfonso D. Royal III, Charitable Bingo Operations Director

**To:** J Winston Krause, Chairman, Texas Lottery Commission  
Carmen Arrieta-Candelaria, Commissioner, Texas Lottery Commission  
Doug Lowe, Commissioner, Texas Lottery Commission  
Robert Rivera, Commissioner, Texas Lottery Commission

**From:** Alfonso D. Royal III, Charitable Bingo Operations Division Director, Texas Lottery Commission

ADR

**Date:** March 13, 2018

**Re:** Charitable Bingo Operations Division Output Metrics – February 2018

## Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	931	12
Lessor	245	77
Distributor	12	0
Manufacturer	19	0
BingoPlayingLocations	339	0

## Licensing

Number of original applications received	0
Number of renewal applications received	68
Number of worker registry applications received	277
Number of original licenses issued	4
Number of renewal licenses issued	67
Number of worker registry badges issued	267
Average Bingo License (Temporary) Processing Time (Days)	5.41
Average Bingo License (Amendments) Processing Time (Days)	14.81
Average Bingo License (Originals) Processing Time (Days)	99.25
Average Bingo License (Renewals) Processing Time (Days)	21.12

## Accounting

Number of quarterly reports processed	219	
Total payments received	79	\$98,122.29
Received by mail	72	\$75,467.22
Electronic Payment through Bingo Services Portal	7	\$22,655.07

## **Audit Services**

Number of audits and game inspections completed	20
Number of audits completed	11
Number of game inspections completed	9
Number of complaints received	14
Number of complaint investigations completed	18

## **Compliance**

Number of administrative actions	
Applications Denied	1
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$300
Worker Registry Activity	
Applications Denied	7
Workers Removed	0

## **Education**

Number of individuals receiving education	74
On-line	39
On-site	35

## **Pull-Tabs**

ARTWORK		DEALS	
Submitted	39	Submitted	25
Approved	40	Approved	25
Pending Actions	1	Pending Actions	0
Denied	0	Denied	0
Withdrawn	0	Withdrawn	0
Avg. Review Time	5.53 (days)	Avg. Review Time	2.04 (days)



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Robert Rivera, Commissioner, Texas Lottery Commission

**From:** Alfonso D. Royal III, Charitable Bingo Operations Division Director, Texas Lottery Commission

ADR

**Date:** February 10, 2018

**Re:** Charitable Bingo Operations Division Output Metrics - January 2018

## Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	933	14
Lessor	247	79
Distributor	12	0
Manufacturer	19	0
BingoPlayingLocations	340	0

## Licensing

Number of original applications received	0
Number of renewal applications received	54
Number of worker registry applications received	268
Number of original licenses issued	2
Number of renewal licenses issued	73
Number of worker registry badges issued	253
Average Bingo License (Temporary) Processing Time (Days)	4.69
Average Bingo License (Amendments) Processing Time (Days)	14.87
Average Bingo License (Originals) Processing Time (Days)	78.69
Average Bingo License (Renewals) Processing Time (Days)	21.33

## Accounting

Number of quarterly reports processed	966	
Total payments received	504	\$7,021,410
Received by mail	295	\$2,326,698
Electronic Payment through Bingo Services Portal	209	\$4,694,712

### **Audit Services**

Number of audits and game inspections completed	24
Number of audits completed	14
Number of game inspections completed	10
Number of complaints received	16
Number of complaint investigations completed	2

### **Compliance**

Number of administrative actions	
Applications Denied	1
Settlement Agreements	0
Agreed Orders	6
Total administrative penalties received	\$1,800
Worker Registry Activity	
Applications Denied	4
Workers Removed	2

### **Education**

Number of individuals receiving education	115
On-line	59
On-site	56

### **Pull-Tabs**

ARTWORK		DEALS	
Submitted	28	Submitted	48
Approved	38	Approved	76
Pending Actions	2	Pending Actions	0
Denied	0	Denied	0
Withdrawn	1	Withdrawn	0
Avg. Review Time	7.08 (days)	Avg. Review Time	6.22 (days)