



INTEROFFICE MEMO

Gary Grief, Executive Director Michael P. Farrell, Charitable Bingo Operations Director

To: J Winston Krause, Chairman, Texas Lottery Commission
Carmen Arrieta-Candelaria, Commissioner, Texas Lottery Commission
Doug Lowe, Commissioner, Texas Lottery Commission
Robert Rivera, Commissioner, Texas Lottery Commission

From: Michael P. Farrell, Charitable Bingo Operations Division Director, Texas Lottery Commission

Date: July 27, 2018

Re: Charitable Bingo Operations Division Output Metrics – May 2018

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	932	11
Lessor	239	78
Distributor	11	0
Manufacturer	18	0
BingoPlayingLocations	331	0

Licensing

Number of original applications received	5
Number of renewal applications received	99
Number of worker registry applications received	273
Number of original licenses issued	8
Number of renewal licenses issued	122
Number of worker registry badges issued	280
Average Bingo License (Temporary) Processing Time (Days)	4.43
Average Bingo License (Amendments) Processing Time (Days)	10.84
Average Bingo License (Originals) Processing Time (Days)	66.38
Average Bingo License (Renewals) Processing Time (Days)	25.07

Accounting

Number of quarterly reports processed	196	
Total payments received	75	\$280,005.51
Received by mail	72	\$261,806.49
Electronic Payment through Bingo Services Portal	3	\$ 18,199.02

Audit Services

Number of audits and game inspections completed	42
Number of audits completed	5
Number of game inspections completed	37
Number of complaints received	12
Number of complaint investigations completed	14

Compliance

Number of administrative actions	
Applications Denied	3
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$0.00
Worker Registry Activity	
Applications Denied	6
Workers Removed	2

Education

Number of individuals receiving education	95
On-line	41
On-site	54

Pull-Tabs

ARTWORK		DEALS	
Submitted	47	Submitted	34
Approved	37	Approved	32
Pending Actions	8	Pending Actions	1
Denied	0	Denied	0
Withdrawn	2	Withdrawn	1
Avg. Review Time	14.44 (days)	Avg. Review Time	3.88 (days)



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From: Michael P. Farrell, Charitable Bingo Operations Division Director, Texas Lottery Commission

Date: July 27, 2018

Re: Charitable Bingo Operations Division Output Metrics – June 2018

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	939	11
Lessor	239	78
Distributor	11	0
Manufacturer	18	0
BingoPlayingLocations	332	0

Licensing

Number of original applications received	3
Number of renewal applications received	118
Number of worker registry applications received	268
Number of original licenses issued	2
Number of renewal licenses issued	99
Number of worker registry badges issued	259
Average Bingo License (Temporary) Processing Time (Days)	4.54
Average Bingo License (Amendments) Processing Time (Days)	7.73
Average Bingo License (Originals) Processing Time (Days)	84.00
Average Bingo License (Renewals) Processing Time (Days)	25.95

Accounting

Number of quarterly reports processed	130	
Total payments received	53	\$ 54,971.03
Received by mail	48	\$ 50,395.33
Electronic Payment through Bingo Services Portal	5	\$ 4,575.70

Audit Services

Number of audits and game inspections completed	33
Number of audits completed	0
Number of game inspections completed	33
Number of complaints received	5
Number of complaint investigations completed	7

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	3
Total administrative penalties received	\$0.00
Worker Registry Activity	
Applications Denied	0
Workers Removed	1

Education

Number of individuals receiving education	49
On-line	49
On-site	0

Pull-Tabs

ARTWORK		DEALS	
Submitted	24	Submitted	32
Approved	5	Approved	32
Pending Actions	24	Pending Actions	0
Denied	2	Denied	0
Withdrawn	2	Withdrawn	1
Avg. Review Time	19.00 (days)	Avg. Review Time	8.15 (days)