



INTEROFFICE MEMO

Gary Grief, Executive Director Michael P. Farrell, Charitable Bingo Operations Director

To: J. Winston Krause, Chairman
Mark A. Franz, Commissioner
Robert Rivera, Commissioner

From: Michael P. Farrell

A handwritten signature in blue ink that reads "M. Farrell".

Date: July 15, 2019

Re: Information from Charitable Bingo for the commission meeting

Report by the Charitable Bingo Operations Director and possible discussion and/or action on the Charitable Bingo Operations Division's activities, including licensing, accounting and audit activities, pull-tab review, and special projects.



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To: J. Winston Krause, Chairman, Texas Lottery Commission
Mark Franz, Commissioner, Texas Lottery Commission
Robert Rivera, Commissioner, Texas Lottery Commission

From: Michael P. Farrell, Charitable Bingo Operations Division Director, Texas Lottery Commission

Date: July 15, 2019

Re: Charitable Bingo Operations Division Output Metrics - May 2019

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	971	8
Lessor	243	75
Distributor	11	0
Manufacturer	19	0
BingoPlayingLocations	334	0

Licensing

Number of original applications received	5
Number of renewal applications received	80
Number of worker registry applications received	390
Number of original licenses issued	6
Number of renewal licenses issued	100
Number of worker registry badges issued	440
Average Bingo License (Temporary) Processing Time (Days)	1.51
Average Bingo License (Amendments) Processing Time (Days)	4
Average Bingo License (Originals) Processing Time (Days)	80.5
Average Bingo License (Renewals) Processing Time (Days)	16.61

Accounting

Number of quarterly reports processed	143	
Total payments received	59	\$75,235.49
Received by mail	55	\$72,578.31
Electronic Payment through Bingo Services Portal	4	\$2,657.18

Audit Services

Number of audits and game inspections completed	12
Number of audits completed	11
Number of game inspections completed	1
Number of complaints received	9
Number of complaint investigations completed	14

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	null
Worker Registry Activity	
Applications Denied	0
Workers Removed	3

Education

Number of individuals receiving education	70
On-line	70
On-site	0



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From: Michael P. Farrell, Charitable Bingo Operations Division Director, Texas Lottery Commission

Date: July 15, 2019

Re: Charitable Bingo Operations Division Output Metrics - June 2019

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	973	8
Lessor	245	75
Distributor	11	0
Manufacturer	19	0
BingoPlayingLocations	335	0

Licensing

Number of renewal applications received	80
Number of worker registry applications received	352
Number of original licenses issued	5
Number of renewal licenses issued	87
Number of worker registry badges issued	333
Average Bingo License (Temporary) Processing Time (Days)	2.18
Average Bingo License (Amendments) Processing Time (Days)	4
Average Bingo License (Originals) Processing Time (Days)	106.2
Average Bingo License (Renewals) Processing Time (Days)	16

Accounting

Number of quarterly reports processed	84	
Total payments received	41	\$2,215.48
Received by mail	40	\$2,090.48
Electronic Payment through Bingo Services Portal	1	\$125.00

Audit Services

Number of audits and game inspections completed	17
Number of audits completed	9
Number of game inspections completed	8
Number of complaints received	12
Number of complaint investigations completed	10

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	null
Worker Registry Activity	
Applications Denied	7
Workers Removed	0

Education

Number of individuals receiving education	68
On-line	68
On-site	0