



INTEROFFICE MEMO

Gary Grief, Executive Director

Michael P. Farrell, Charitable Bingo Operations Director

To: J. Winston Krause, Chairman
Mark A. Franz, Commissioner
Robert Rivera, Commissioner
Erik C. Saenz, Commissioner

From: Michael P. Farrell 

Date: December 2, 2019

Re: Information from Charitable Bingo for the Commission Meeting

Report by the Charitable Bingo Operations Director and possible discussion and/or action on the Charitable Bingo Operations Division's activities, including licensing, accounting and audit activities, pull-tab review, and special projects.



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To: J. Winston Krause, Chairman, Texas Lottery Commission
Mark Franz, Commissioner, Texas Lottery Commission
Robert Rivera, Commissioner, Texas Lottery Commission
Erik Saenz, Commissioner, Texas Lottery Commission

From: Michael P. Farrell, Charitable Bingo Operations Division Director, Texas Lottery Commission

Date: December 02, 2019

Re: Charitable Bingo Operations Division Output Metrics - October 2019

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	975	5
Lessor	241	75
Distributor	12	0
Manufacturer	20	0
BingoPlayingLocations	335	0

Licensing

Number of original applications received	2
Number of renewal applications received	62
Number of worker registry applications received	240
Number of original licenses issued	8
Number of renewal licenses issued	74
Number of worker registry badges issued	252
Average Bingo License (Temporary) Processing Time (Days)	4.14
Average Bingo License (Amendments) Processing Time (Days)	5.9
Average Bingo License (Originals) Processing Time (Days)	104.25
Average Bingo License (Renewals) Processing Time (Days)	24.31

Accounting

Number of quarterly reports processed	962	
Total payments received	520	\$7,923,933.85
Received by mail	258	\$2,205,030.70
Electronic Payment through Bingo Services Portal	262	\$5,718,903.15

Audit Services

Number of audits and game inspections completed	23
Number of audits completed	15
Number of game inspections completed	8
Number of complaints received	13
Number of complaint investigations completed	6

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$200.00
Worker Registry Activity	
Applications Denied	6
Workers Removed	0

Education

Number of individuals receiving education	39
On-line	39
On-site	0



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Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	980	5
Lessor	243	75
Distributor	12	0
Manufacturer	20	0
BingoPlayingLocations	336	0

Licensing

Number of renewal applications received	23
Number of worker registry applications received	142
Number of original licenses issued	2
Number of renewal licenses issued	57
Number of worker registry badges issued	193
Average Bingo License (Temporary) Processing Time (Days)	1.91
Average Bingo License (Amendments) Processing Time (Days)	2
Average Bingo License (Originals) Processing Time (Days)	84
Average Bingo License (Renewals) Processing Time (Days)	13.36

Accounting

Number of quarterly reports processed	169	
Total payments received	86	\$152,205.27
Received by mail	74	\$50,154.03
Electronic Payment through Bingo Services Portal	12	\$102,051.24

Audit Services

Number of audits and game inspections completed	20
Number of audits completed	20
Number of game inspections completed	0
Number of complaints received	4
Number of complaint investigations completed	14

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$4,800.00
Worker Registry Activity	
Applications Denied	5
Workers Removed	0

Education

Number of individuals receiving education	30
On-line	30
On-site	0