



INTEROFFICE MEMO

Gary Grief, Executive Director Tom Hanson, Acting Charitable Bingo Operations Director

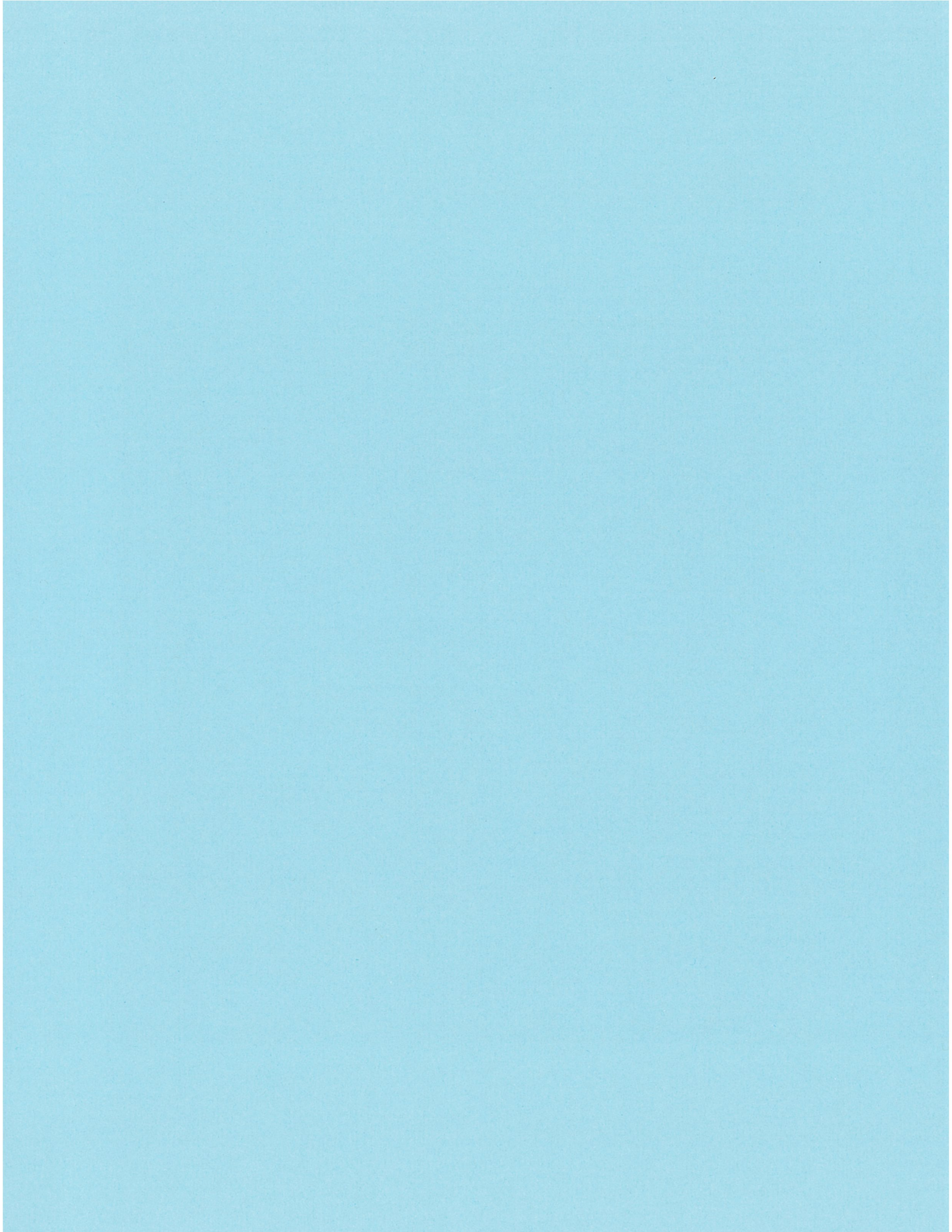
To: J. Winston Krause, Chairman
Cindy Fields, Commissioner
Mark A. Franz, Commissioner
Robert Rivera, Commissioner
Erik C. Saenz, Commissioner

From: Tom Hanson

Date: May 22, 2020

Re: Information from Charitable Bingo for the Commission Meeting

Report by the Charitable Bingo Operations Director and possible discussion and/or action on the Charitable Bingo Operations Division's activities, including licensing, accounting and audit activities, pull-tab review, and special projects.





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To: J. Winston Krause, Chairman, Texas Lottery Commission
Cindy Fields, Commissioner, Texas Lottery Commission
Mark Franz, Commissioner, Texas Lottery Commission
Robert Rivera, Commissioner, Texas Lottery Commission
Erik Saenz, Commissioner, Texas Lottery Commission

Date: June 01, 2020

Re: Charitable Bingo Operations Division Output Metrics - April 2020

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	977	8
Lessor	239	70
Distributor	11	0
Manufacturer	18	0
BingoPlayingLocations	332	0

Licensing

Number of renewal applications received	67
Number of worker registry applications received	107
Number of original licenses issued	8
Number of renewal licenses issued	60
Number of worker registry badges issued	93
Average Bingo License (Temporary) Processing Time (Days)	0.32
Average Bingo License (Amendments) Processing Time (Days)	5
Average Bingo License (Originals) Processing Time (Days)	65.5
Average Bingo License (Renewals) Processing Time (Days)	8.58

Accounting

Number of quarterly reports processed	643	
Total payments received	306	\$2,290,393.79
Received by mail	108	\$478,702.85
Electronic Payment through Bingo Services Portal	198	\$1,811,690.94

Audit Services

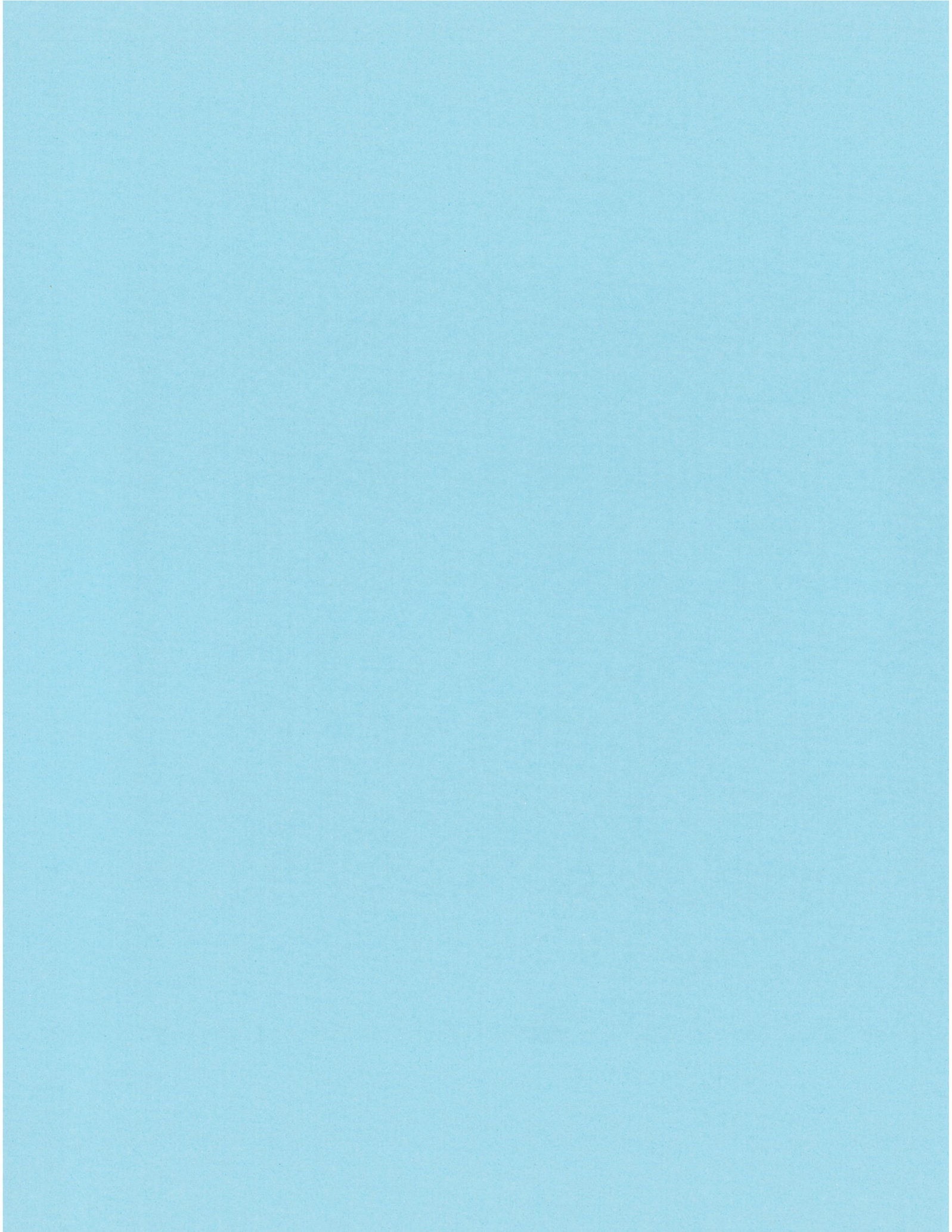
Number of audits and game inspections completed	7
Number of audits completed	6
Number of game inspections completed	1
Number of complaints received	0
Number of complaint investigations completed	5

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$3,100.00
Worker Registry Activity	
Applications Denied	2
Workers Removed	0

Education

Number of individuals receiving education	22
On-line	22
On-site	0





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Cindy Fields, Commissioner, Texas Lottery Commission
Mark Franz, Commissioner, Texas Lottery Commission
Robert Rivera, Commissioner, Texas Lottery Commission
Erik Saenz, Commissioner, Texas Lottery Commission

Date: June 01, 2020

Re: Charitable Bingo Operations Division Output Metrics - May 2020

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	985	8
Lessor	240	70
Distributor	11	0
Manufacturer	18	0
BingoPlayingLocations	334	0

Licensing

Number of renewal applications received	42
Number of worker registry applications received	162
Number of original licenses issued	2
Number of renewal licenses issued	76
Number of worker registry badges issued	187
Average Bingo License (Temporary) Processing Time (Days)	1.74
Average Bingo License (Amendments) Processing Time (Days)	13.17
Average Bingo License (Originals) Processing Time (Days)	64
Average Bingo License (Renewals) Processing Time (Days)	16.76

Accounting

Number of quarterly reports processed	161	
Total payments received	49	\$133,572.10
Received by mail	45	\$128,796.68
Electronic Payment through Bingo Services Portal	4	\$4,775.42

Audit Services

Number of audits and game inspections completed	0
Number of audits completed	0
Number of game inspections completed	0
Number of complaints received	0
Number of complaint investigations completed	0

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$1,450.00
Worker Registry Activity	
Applications Denied	0
Workers Removed	0

Education

Number of individuals receiving education	44
On-line	44
On-site	0