



INTEROFFICE MEMO

Gary Grief, Executive Director Tom Hanson, Charitable Bingo Operations Director

To: Robert G. Rivera, Chairman
Cindy Fields, Commissioner
Mark A. Franz, Commissioner
Erik C. Saenz, Commissioner
Jamey Steen, Commissioner

From: Tom Hanson

Date: July 27, 2020

Re: Information from Charitable Bingo for the Commission Meeting

Report by the Charitable Bingo Operations Director and possible discussion and/or action on the Charitable Bingo Operations Division's activities, including licensing, accounting and audit activities, pull-tab review, and special projects.



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To: Robert Rivera, Chairman, Texas Lottery Commission
Cindy Fields, Commissioner, Texas Lottery Commission
Mark Franz, Commissioner, Texas Lottery Commission
Erik Saenz, Commissioner, Texas Lottery Commission
Jamey Steen, Commissioner, Texas Lottery Commission

Date: July 28, 2020

Re: Charitable Bingo Operations Division Output Metrics - June 2020

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	983	9
Lessor	239	68
Distributor	11	0
Manufacturer	18	0
BingoPlayingLocations	332	0

Licensing

Number of original applications received	1
Number of renewal applications received	112
Number of worker registry applications received	344
Number of original licenses issued	10
Number of renewal licenses issued	128
Number of worker registry badges issued	310
Average Bingo License (Temporary) Processing Time (Days)	1.16
Average Bingo License (Amendments) Processing Time (Days)	8.11
Average Bingo License (Originals) Processing Time (Days)	86.8
Average Bingo License (Renewals) Processing Time (Days)	31.14

Accounting

Number of quarterly reports processed	124	
Total payments received	29	\$117,354.97
Received by mail	26	\$103,710.02
Electronic Payment through Bingo Services Portal	3	\$13,644.95

Audit Services

Number of audits and game inspections completed	4
Number of audits completed	0
Number of game inspections completed	4
Number of complaints received	6
Number of complaint investigations completed	5

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$1,750.00
Worker Registry Activity	
Applications Denied	0
Workers Removed	0

Education

Number of individuals receiving education	71
On-line	71
On-site	0



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Date: July 28, 2020

Re: Charitable Bingo Operations Division Output Metrics - July 2020

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	986	9
Lessor	239	68
Distributor	11	0
Manufacturer	18	0
BingoPlayingLocations	332	0

Licensing

Number of renewal applications received	31
Number of worker registry applications received	170
Number of original licenses issued	3
Number of renewal licenses issued	104
Number of worker registry badges issued	233
Average Bingo License (Temporary) Processing Time (Days)	1.22
Average Bingo License (Amendments) Processing Time (Days)	3.56
Average Bingo License (Originals) Processing Time (Days)	86
Average Bingo License (Renewals) Processing Time (Days)	27.59

Accounting

Number of quarterly reports processed	892	
Total payments received	178	\$1,415,507.52
Received by mail	178	\$1,415,507.52
Electronic Payment through Bingo Services Portal	0	\$0.00

Audit Services

Number of audits and game inspections completed	5
Number of audits completed	4
Number of game inspections completed	1
Number of complaints received	5
Number of complaint investigations completed	6

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$1,600.00
Worker Registry Activity	
Applications Denied	0
Workers Removed	0

Education

Number of individuals receiving education	34
On-line	34
On-site	0