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1	TRANSCRIPT OF PROCEEDINGS	
2	BEFORE THE	
3	TEXAS LOTTERY COMMISSION	
4	AUSTIN, TEXAS	
5	COMMISSION MEETING)	
6	FOR THE TEXAS) LOTTERY COMMISSION)	
7	LOTTERT COMMISSION)	
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10	COMMISSION MEETING	
11	October 21, 2021	
12	10:00 a.m.	
13	АТ	
14	TEXAS LOTTERY COMMISSION	
15	611 East 6th Street Austin, Texas 78701	
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1	APPEA	RANCES
2	CHAIRMAN:	Robert G. Rivera
3 4	COMMISSIONERS:	Cindy Lyons Fields Mark A. Franz Erik C. Saenz James H. C. "Jamey" Steen
5	FORMER CHAIRMAN:	J. Winston Krause
6	GENERAL COUNSEL:	Robert F. Biard
7	EXECUTIVE DIRECTOR:	Gary Grief
8 9	CHARITABLE BINGO OPERATIONS DIRECTOR:	LaDonna Castañuela
10	CONTROLLER:	Katheryn J. Pyka
11	PRODUCTS MANAGER:	Robert Tirloni
12	MCCONNELL & JONES LLP:	Darlene Brown
13 14	BINGO ADVISORY COMMITTEE CHAIRMAN:	William "Trace" Smith III
15	ADMINISTRATION DIRECTOR:	Mike Fernandez
16	MEDIA RELATIONS DIRECTOR:	Lauren Callahan
17	ASSISTANT GENERAL COUNSEL:	Tyler Vance
18	SPECIAL COUNSEL:	Deanne Rienstra
19	SENIOR CONTRACTS ATTORNEY:	Lea Garey
20	ASSISTANT GENERAL COUNSEL:	Kyle Wolfe
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	TEXAS LOTTERY COMMISSION Verbatim Reporting & Transc	

	3
1	TABLE OF CONTENTS
2	PAGE
3	
4	I. The Texas Lottery Commission will call the meeting to order 6
5	II. Recognition in honor of former Chairman Winston Krause's service to the state of Texas 6
6	III. Report by the Bingo Advisory Committee (BAC)
7	Chairman; possible discussion and/or action on the BAC's activities, including removal and
8	appointment of committee members
9	IV. Report, possible discussion and/or action on the Annual Contract Status Report and Supplemental
10	Information for all major and prime agency contracts 14
11	V. Report, possible discussion and/or action on agency prime contracts, including amendment, renewal or
12	extension of the contracts for Website Hosting
13	Services, Risk Review and Compliance Monitoring Services and Promotional Products
14	VI. Report, possible discussion and/or action on agency major and prime contracts, including amendment, renewal
15	or extension of the Dallas Cowboys trademark license and promotional agreements with Pro Silver Star, LTD
16	and Frisco Management, LP
17	VII. Report, possible discussion and/or action on agency major contracts, including the procurement for
18	the contract for scratch ticket manufacturing and services
19	
20	VIII. Consideration of and possible discussion and/or action, including proposal, on amendments to 16 TAC §§ 402.413 (Military Service Members, Military Veterans,
21	and Military Spouses), 402.452 (Net Proceeds), and
22	402.702 (Disqualifying Convictions)
23	IX. Consideration of and possible discussion and/or action, including proposal, on new 16 TAC §403.701 (Family Leave Pool)
24	
25	X. Consideration of and possible discussion and/or action, including adoption, on amendments to 16 TAC
	TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

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4 \$401.101 (Lottery Procurement Procedures) 22 1 2 XI. Consideration of and possible discussion and/or action, including adoption, on amendments to 16 TAC 3 \$401.153 (Qualifications for License) 23 4 XII. Report, possible discussion and/or action on lottery sales and revenue, game performance, new game opportunities, advertising, promotional activities, 5 market research, trends, and game contracts, 6 agreements, and procedures. . . . 25 7 XIII. Report, possible discussion and/or action on transfers to the State. 8 XIV. Report, possible discussion and/or action on external and internal audits and/or reviews relating to 9 the Texas Lottery Commission, and/or on Internal Audit 10 43 . 11 XV. Report by the Charitable Bingo Operations Director and possible discussion and/or action on the Charitable 12 Bingo Operations Division's activities, including licensing, accounting and audit activities, reports, 13 and special projects. 44 14 XVI. Report by the Executive Director and possible discussion and/or action on the agency's operational 15 status, major contracts, agency procedures, awards, and FTE status. . . 48 16 XVII. Consideration of the status and possible approval 17 of orders in enforcement cases: 49 18 Lottery NSF License Revocation Cases (Default) A. Docket No. 362-21-2604 - Gas Express 19 B. Docket No. 362-21-2966 - United Income Tax Services Lottery Agreed Orders C. Case No. 2021-390 - Kroger 527 20 D. Case No. 2021-721 - Braeburn Liquor E. Case Nos. 2021-745 and 2021-746 - North Bluff 21 Grocery Store 22 F. Case No. 2021-749 - Energy Exxon G. Case No. 2021-775 - New Millennium Mart 23 H. Case No. 2021-776 - Shell Food Mart 24 XVIII. Public comment . 25 XIX. Commission may meet in Executive Session:. . . 51 TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

A. To deliberate personnel matters, including the 1 appointment, employment, evaluation, reassignment, 2 duties, discipline, or dismissal of the Executive Director and/or Charitable Bingo Operations Director, 3 pursuant to §551.074 of the Texas Government Code. B. To deliberate the duties of the General Counsel pursuant to §551.074 of the Texas 4 Government Code. C. To receive legal advice regarding pending or 5 contemplated litigation or settlement offers, or other 6 legal advice, pursuant to §551.071(1) and (2) of the Texas Government Code, including but not limited to 7 legal advice regarding the following items: Pending litigation regarding Fun 5's Scratch Ticket 8 Game #1592, including Travis County District Court Docket No. D-1-GN-14-005114 (Steele, et al. v. 9 GTECH Corp.); Legal advice regarding the Governor's March 13, 2020 10 COVID-19 state of disaster declaration (as renewed thereafter) and related Texas Lottery Commission 11 matters, Texas Government Code Chapters 466 (State Lottery Act) and 467 (Texas Lottery Commission), the 12 Bingo Enabling Act, the Open Meetings Act, the Public Information Act, the Administrative Procedure Act, 13 employment and personnel law, procurement and contract law, evidentiary and procedural law, ethics laws, and 14 general government law. Legal advice regarding any item on this open meeting 15 agenda. 16 XX. Return to open session for further deliberation and possible action on any matter posted for discussion in 17 Executive Session. Any matter posted for Executive Session also may be the subject of discussion and/or 51 18 action in open session. . 19 XXI. Adjournment. 51 20 52 Reporter's Certificate. . . 21 22 23 24 25 TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

	6
1	PROCEEDINGS
2	THURSDAY, OCTOBER 21, 2021
3	AGENDA ITEM NO. I
4	CHAIRMAN RIVERA: Okay. Good morning,
5	everyone. Welcome here to our October 21st meeting.
6	We will start with the Pledge of Allegiance.
7	(Pledge recited)
8	CHAIRMAN RIVERA: Now the Texas Pledge.
9	(Pledge recited)
10	AGENDA ITEM NO. II
11	CHAIRMAN RIVERA: Alrighty. Today is a
12	very special day and so I'm going to be coming down
13	here for a second. I'd like for Gary to join me.
14	So for those of you who do not know, we
15	have the great honor today of having our former
16	chairman here with us today, Winston Krause. This is a
17	great day for the Texas Lottery and we are super
18	excited about today. So with that, I'm going to hand
19	it off to Gary and we'll get going.
20	MR. GRIEF: We are definitely excited to
21	have you back, Chairman Krause, and I hope you would be
22	kind enough, if you don't mind, to introduce who your
23	guests are with you this morning.
24	MR. KRAUSE: Well, so, I'm Winston
25	Krause. And I am fortunate enough to have with me my
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son and my daughter and my son, and my former chairman 1 2 who was my chairman when I was just a baby commissioner 3 and didn't know anything. And then, my really good friends the Baggetts, and Jodie Baggett who is a former 4 5 commissioner as well, so these are my quests and I'm 6 honored that they could come and be with us today. 7 MR. GRIEF: Great. Thank you, Chairman 8 Krause. We have a couple of things. 9 (Applause) 10 MR. GRIEF: We have a couple of things 11 we want to share with you and your guests this morning. 12 So the first is a proclamation that we put together 13 that is suitable for framing, and we didn't dare try to 14 pick out a frame without having Sheri being involved, so we have it ready, but I'd like to read that to you 15 16 if you don't mind. 17 Whereas, J. Winston Krause was appointed 18 by Governor Rick Perry to the Texas Lottery Commission 19 in 2009, and named Chair by the Governor in 2013, where 20 he would serve in that position until 2020; and 21 Whereas, during his tenure with the 22 Commission, the Texas Lottery experienced record-23 breaking sales and revenue transfers to the State of 24 Texas; and 25 Whereas, Chairman Krause helped to steer TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

the agency's mission of generating important revenue 1 2 for both the Foundation School Fund and the Fund for 3 Veterans' Assistance, and also assisted and provided authorized organizations the opportunity to raise funds 4 for their charitable purposes by conducting bingo; and 5 6 Whereas, Winston and his wife Sheri have 7 raised three wonderful children; Shelby, Wynn and Hill; 8 and 9 Whereas, Winston and Sheri are the proud grandparents of John Winston Goff, William Gardner Goff 10 11 and Aubrey Elizabeth Goff; and 12 Whereas, Winston received his Bachelor 13 of Business Administration from the University of 14 Texas, and his law degree from the Southern Methodist 15 University Dedman School of Law; and 16 Whereas, Winston is the owner of Krause 17 and Associates Law Firm, ably practicing estate, 18 probate, and tax law; and 19 Whereas, as a member of the State Bar of 20 Texas, Austin Bar Association, and American Bar 21 Association Section of Taxation; and 22 Whereas, Winston served on the board of 23 directors of the Greater Austin Crime Commission; and 24 Whereas, as a member of the Huston-25 Tillotson University Board of Trustees and past member TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

of the Tarrytown United Methodist Church Board of 1 2 Trustees; and 3 Whereas, Winston is a proud Eagle Scout and Past President of the Capitol Area Council, Boy 4 Scouts of America; and 5 6 Whereas, Winston is dearly missed by his 7 friends and colleagues at the Texas Lottery Commission; 8 be it 9 Resolved, that the Texas Lottery 10 Commission expresses its appreciation to J. Winston 11 Krause for his many years of service, leadership, and 12 dedication to the great State of Texas; and be it 13 further 14 Resolved, that an official copy of this 15 proclamation be prepared for Mr. Krause and his family 16 as an expression of the high regard in which he is held 17 at the Texas Lottery Commission. 18 In Witness Thereof, we have hereunto set 19 our hands and caused the seal of the Texas Lottery 20 Commission to be affixed hereto. Signed, Robert G. Rivera, Chairman, and Gary Grief, Executive Director. 21 22 (Applause) 23 Wow, definitely quite CHAIRMAN RIVERA: 24 an awesome list of contributions that Chairman Krause 25 has made, not only to the Lottery, but to the State, to TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

the community, and definitely to his family. A few of us had the honor last night of attending a dinner in Chairman Krause's honor to celebrate his chairmanship, his contribution to the Lottery, and really, his contribution to us all who have come across him.

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6 As a young commissioner, when I first 7 came on, Chairman Krause was very influential in 8 setting the tone of how things should go and having a 9 very open door of leadership, which is very important. 10 And it is evident through the stories heard last night, 11 as well as the trajectory of our Lottery, that his 12 presence, not only is with us strongly before and 13 during his tenure, but also now and definitely into the 14 future.

15 So, Chairman Krause, we are -- on behalf 16 of all of our commissioners, very grateful for the 17 standard that you had set, the leadership that you have 18 given us as the model to move forward on, and in all 19 things. So we are definitely grateful, and to your 20 family, your children, and your wife. The Lottery is 21 very grateful for the years that you allowed for 22 Chairman Krause to give us his skills, his time, his 23 effort, his energy, and his vision. And it is 24 something that stays with us, and it is very important 25 to us. It is part of the fabric of the Lottery.

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1	So having said that, we have one more
2	thing to announce. As you know, our home is currently
3	here, but we will be moving offices to the new George
4	H.W. Bush Office Building. And when we do open up that
5	new office building, we will have, as most agencies
6	have, a conference room. And I am proud to announce
7	that we will have the name of the executive conference
8	room as the, "J. Winston Krause Executive Conference
9	Room."
10	(Applause)
11	CHAIRMAN RIVERA: So Chairman Krause,
12	feel free to come up and we definitely want to hear
13	from you and this is a great day for us, so thank you
14	for being here again.
15	MR. KRAUSE: I had no idea I was going
16	to be giving any remarks. And I thought I left it all
17	on the cutting room floor last night, but apparently,
18	I'm going to have to stitch something together for now.
19	
20	But I do want to reiterate the fact that
21	my work here at the Lottery Commission has been really
22	rewarding for me, primarily because of the really great
23	people that I got to work with, you know? And so not
24	only was it other great commissioners, and I want to
25	always mention my first Chairman Mary Ann Williamson,
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because she's the one that was my role model for being 1 2 a chairman, but the other people, and so it's just a 3 whole range. It's the other Commissioners that I got to work with, the staff, which is awesome. We have got 4 5 some very talented, very dedicated staff here, very 6 unappreciated in some parts of our government, but at 7 the same time, they soldier on doing things that Texans 8 love, which is make great games.

9 But then the other people that were a 10 pleasure to get to know, all the people who come before 11 the Lottery Commission. We've got the Steves, we've 12 got the others, and we've got IGT, you know? And all 13 the people that work over there. So, I don't know of 14 anybody that wasn't worthy to be with and to work with 15 that I came in contact with during my time as member of 16 the Lottery Commission.

17 So I want to just let everybody know how 18 grateful I am for what a wonderful experience that was. 19 Thank you very much.

(Applause)

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21 MR. KRAUSE: I just want to know if I 22 get to go visit the conference room. 23 (Applause)

24CHAIRMAN RIVERA: So Winston, if you25want, we can take some photos and -- let's take about a

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	13
1	5 minute, 10 minute, 15 minute break, and we'll resume
2	here after we get some more glory and praise here to
3	Winston, so. All right.
4	(Recess)
5	CHAIRMAN RIVERA: We will officially get
6	going on our meeting, so we are now back to business.
7	In final point on Winston is that he was
8	very much a fan of a very curt, quick meeting, and
9	we'll get onto this and so hopefully we'll be done in
10	about an hour at the most. All right.
11	AGENDA ITEM NO. III
12	CHAIRMAN RIVERA: Okay. Next item,
13	Number III, we have Bingo Advisory Committee report.
14	So we have Trace Smith here with us.
15	MR. SMITH: Good morning, Chairman; good
16	morning, Commissioners, staff. Thank you thank
17	y'all for listening to us again today. We appreciate
18	it. We like being heard. We also would like to say
19	thank you Commissioner Fields for your attendance in
20	yesterday's meeting. That's always welcome. We do
21	enjoy the attention and the attention to detail that
22	you provide as well. And also to LaDonna and her staff
23	for being there as well. They guide us very well
24	during the meetings.
25	Other than general business, the BAC
	TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

voted to support three staff rules recommended for 1 2 adoption dealing with military applications, net 3 proceeds reporting dates, and having the criminal background timeframe to 30 days. So we support those 4 staff recommendations. 5 6 CHAIRMAN RIVERA: Okay. Any questions, 7 Commissioners? None? Okay. Well, thank you for your continued service --8 9 MR. SMITH: Thank you. 10 CHAIRMAN RIVERA: -- and your report. 11 Appreciate it. 12 AGENDA ITEM NO. IV 13 CHAIRMAN RIVERA: Okay. Next Item, 14 Number IV, Mike Fernandez. 15 MR. FERNANDEZ: Good morning, Mr. 16 Chairman, Commissioners. For the record, my name is 17 Mike Fernandez, I'm the Director of Administration. 18 I'll be presenting Items IV through VII 19 this morning, so I'm only going to identify myself this 20 first pass here. 21 CHAIRMAN RIVERA: I'd be glad to ask you 22 to do it three different times if you wanted, but --23 MR. FERNANDEZ: I recall doing that last 24 meeting and I got a little -- it's somewhat redundant 25 saying Fernandez over and over. TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT

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Item IV in your notebook is a briefing 1 2 Texas Administrative Code 401.105 requires the item. 3 executive director to provide the status of all contracts to the Commission annually for information 4 purposes and further requires that for each contract 5 6 with a value exceeding \$1,000,000, additional 7 information, including contract compliance, corrective action plans, and sanctions, be reported. A copy of 8 9 this report was included for informational purposes in 10 your notebooks. 11 If you have any questions, Mr. Chairman, 12 I'll be happy to answer them. 13 CHAIRMAN RIVERA: Any questions? Okay. 14 AGENDA ITEM NO. V 15 MR. FERNANDEZ: Item Number V in your 16 notebook is a briefing item addressing three contracts. 17 The first is to advise the Commission of staff's intent 18 to amend and extend our current contract for Website Hosting with Technology Spa for a two year period, 19 20 beginning September 2022 and ending August of 2024. 21 Commissioners have independently confirmed they have no 22 financial interest in Technology Spa. 23 The second contract under this item is 24 to advise the Commission of staff's intent to amend and 25 extend for a one-year period our current contract for TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

Risk Review and Compliance Monitoring Services with 1 Grant Thornton Public Sector. This extension will 2 3 cover a period beginning September 2022 until August of 2023. Commissioners have also independently confirmed 4 they have no financial interest in Grant Thornton 5 6 Public Sector. The last contract under this item, 7 8 Commissioners, is to advise you that we intend to extend for a three-month period our current contract 9 10 for promotional products with Beehive Specialty 11 Company. And this extension will cover a period from 12 April 2022 to June of '22. Again, Commissioners have 13 independently confirmed they have no financial interest 14 in Beehive Specialty Company. 15 Commissioners, I'd be happy to answer 16 any questions regarding those contracts. 17 CHAIRMAN RIVERA: Commissioners, any 18 comments, questions, thoughts, concerns? Mike, keep 19 going. 20 MR. FERNANDEZ: Thank you. 21 AGENDA ITEM NO. VI 22 MR. FERNANDEZ: Item Number VI in your 23 notebook is again, a briefing item for two contracts. 24 The first is to advise the Commission of staff's intent 25 to extend our current trademark license and promotional TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

agreement with Pro Silver Star, Dallas Cowboys. The extension will cover a period from March 2022 through February 2024. Commissioners have also independently confirmed they have no financial interest in Pro Silver Star. The next contract under this item is to

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7 advise the Commission again of staff's intent to extend 8 our current trademark license and promotional agreement 9 with Frisco Management for a two year period. This is 10 the Star at Frisco. This extension will cover a period 11 from March 2022 through again, February 2024. 12 Commissioners have also advised us they have no 13 interest in Frisco Management. 14 I'd be happy to answer any questions.

15 CHAIRMAN RIVERA: Commissioners, any 16 questions, thoughts? Although we have no financial 17 connection to the Dallas Cowboys, I promise you that 18 all of us are strongly behind the franchise.

19MR. FERNANDEZ: I certainly understand20and --

21 COMMISSIONER SAENZ: Is that because
22 they're winning right now?
23 CHAIRMAN RIVERA: Absolutely. It helps.
24 MR. FERNANDEZ: We appreciate that, Mr.
25 Chairman.

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	18
1	CHAIRMAN RIVERA: All right.
2	AGENDA ITEM NO. VII
3	MR. FERNANDEZ: Item Number VII in your
4	notebook is an action item. Staff is seeking
5	Commission approval to issue a request for proposals
6	for scratch ticket manufacturing. The term of this
7	contract will be from September 1, 2022 through August
8	31, 2034.
9	As you may recall, Commissioners, and as
10	you I'm sure know, there are only three companies that
11	provide this type of service. If you have any
12	questions, I'd be happy to answer them, Mr. Chairman.
13	And again, this is an action item.
14	CHAIRMAN RIVERA: Okay. Any questions?
15	If not, is there a motion for approval?
16	COMMISSIONER SAENZ: I make a motion.
17	COMMISSIONER FIELDS: I'll second.
18	CHAIRMAN RIVERA: All in favor say aye.
19	(Chorus of "ayes")
20	CHAIRMAN RIVERA: Passes unanimously.
21	MR. FERNANDEZ: Thank you very much,
22	Commissioners.
23	CHAIRMAN RIVERA: Okay. Thank you,
24	Mike.
25	AGENDA ITEM NO. VIII
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CHAIRMAN RIVERA: Next item, Section
 VIII, Tyler Vance.

3 MR. VANCE: Good morning, Chairman; good morning, Commissioners. This is Tyler Vance with the 4 5 Legal Division. I have for your consideration this 6 morning three proposed amendments to the bingo rules. 7 All these amendments are being proposed to conform the 8 rules with statutes, some of which have changed, some of which we've just noticed are different than our 9 10 rules.

11 The first of these is rule 402.413. 12 This is being done to modify the military service 13 members section of licensing. The Legislature modified 14 the definition of "Armed Forces of the United States" 15 to include the Space Force this past session, so we 16 need to add that to our rule.

17 Rule 402.452, Net Proceeds; we realized 18 that the Bingo Enabling Act determines net proceeds for 19 a two year license based on the anniversary dates of 20 the initial, the anniversary, and then the second 21 anniversary, whereas our rule uses the initial date, 22 the anniversary, and the day before the anniversary. 23 So, we need to conform those two.

24And then finally, rule 402.702,25Disqualifying Convictions. Our rule provides that if

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we propose to deny an applicant due to their criminal 1 2 background, that we give them 20 days to respond with 3 any mitigating evidence. The Occupations Code provides 30 days. We've already changed the form, so we're 4 5 already giving folks 30 days to respond, but this is to 6 formalize it in the rule. 7 As you heard Trace testify, the BAC 8 supports all these amendments, proposed amendments, and staff obviously does too. 9 10 CHAIRMAN RIVERA: Okay. All right. 11 MR. BIARD: So this is an action item, 12 Commissioners. 13 CHAIRMAN RIVERA: Okay. MR. BIARD: To get it published in the 14 15 Texas Register. 16 COMMISSIONER SAENZ: I'll make a motion. 17 CHAIRMAN RIVERA: Is there a second? 18 CHAIRMAN FRANZ: I second. CHAIRMAN RIVERA: Okay. All those in 19 20 favor say aye. 21 (Chorus of "ayes") 22 MR. VANCE: Thank you very much. 23 CHAIRMAN RIVERA: Okay. 24 AGENDA ITEM NO. IX 25 CHAIRMAN RIVERA: Item Number IX, TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

1 Special Counsel Deanne Rienstra.

2	MS. RIENSTRA: Good morning, Chairman,
3	Commissioners. I'm Deanne Rienstra, Special Counsel.
4	I am here today on behalf of a proposed rulemaking. In
5	your notebooks is a draft of a proposed rule for 16 TAC
6	403.701 for the Family Leave Pool. The recent
7	Legislature, Regular Session, passed H.B. 2063 which
8	requires each state agency to create and administer an
9	employee family leave pool.
10	Each agency is required to adopt rules
11	and implement procedures relating to the operation of
12	this pool. Therefore, staff recommends that the
13	Commission initiate rulemaking process by publishing
14	the proposed rule in the Texas Register in order to
15	receive comments. We do not plan on having a public
16	hearing on this rule and this is an action item.
17	CHAIRMAN RIVERA: Okay. Is there any
18	questions? Motion for approval?
19	COMMISSIONER STEEN: I move.
20	COMMISSIONER SAENZ: Second.
21	CHAIRMAN RIVERA: Okay. All in favor
22	say aye.
23	(Chorus of "ayes")
24	CHAIRMAN RIVERA: Okay.
25	MS. RIENSTRA: Thank you.
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	22
1	CHAIRMAN RIVERA: Thank you.
2	AGENDA ITEM NO. X
3	CHAIRMAN RIVERA: Alrighty. Next item
4	Number X. Lea is going to come and present.
5	MS. GAREY: This is also an action item.
6	Good morning, Chairman and
7	Commissioners. For the record, my name is Lea Garey,
8	and I'm your Senior Contracts Attorney. I present to
9	you for consideration a draft submission for
10	publication to the Texas Register that authorizes the
11	adoption of amendments to rule 16 TAC 401.101, Lottery
12	Procurement Procedures.
13	The purpose of the amendments is to
14	align the language of the rule to reflect legislative
15	changes made to chapter 2155 Government Code, which
16	were passed in the regular session. The language
17	raised the minimum threshold dollar amount that
18	requires the agency to conduct a formal procurement.
19	No written comments were received on the proposal
20	during the public comment period.
21	The amendment is presented without
22	changes to the proposed version that you received. And
23	that was published in the Texas Register August 27th.
24	The staff recommends that the Commission adopt the
25	draft amendments as presented in your notebooks. I'm
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23 available to answer any questions you might have. 1 2 CHAIRMAN RIVERA: Okay. Is this an 3 action item? MS. GAREY: It is an action item. 4 5 CHAIRMAN RIVERA: Okay. Do we have any 6 questions and, if not, do we have a motion for the 7 rule? COMMISSIONER SAENZ: I make a motion. 8 9 CHAIRMAN RIVERA: All right. 10 COMMISSIONER FIELDS: I'll second. 11 CHAIRMAN RIVERA: I'm going to give the 12 second to Cindy; good job. All those in favor say aye. 13 (Chorus of "ayes") 14 CHAIRMAN RIVERA: Okay. Thank you very 15 much. 16 AGENDA ITEM NO. XI 17 CHAIRMAN RIVERA: Alrighty, Item XI. 18 Kyle Wolfe, Assistant General Counsel. 19 MR. WOLFE: Good morning. Thank you, 20 Mr. Chairman, Commissioners. For the record, I'm Kyle 21 Wolfe, Assistant General Counsel. 22 Item XI in your notebooks is an action 23 item, it contains a proposal to adopt amendments to 24 rule 401.153, the Qualifications for License rule. The 25 purpose of these amendments is to update the rule to TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

reflect amendments to the State Lottery Act. 1 2 Specifically, House Bill 1545 from the Regular Session 3 of the 86th Texas Legislature amended the State Lottery Act to update the names of certain alcoholic beverage 4 5 permits to correspond to prohibited retailer locations. 6 So, those permit names also need to be 7 updated in the Qualifications for License rule. The 8 proposed amendments were published in the Texas 9 Register and we received no public comments on this 10 action item. Staff is recommending that the Commission 11 adopt the proposed amendments, and if you have any 12 Thank you. questions, I'll be happy to answer them. 13 CHAIRMAN RIVERA: Okay. Any guestions? 14 Is there a motion for approval? 15 COMMISSIONER SAENZ: I'll make a motion. 16 CHAIRMAN RIVERA: All right. 17 UNKNOWN COMMISSIONER: So second. 18 CHAIRMAN RIVERA: Okay. All those in 19 favor say aye. 20 (Chorus of "ayes") 21 CHAIRMAN RIVERA: Motion passes. Thank 22 you. 23 MR. WOLFE: Thank you. 24 AGENDA ITEM NO. XII 25 CHAIRMAN RIVERA: Okay. We are on to TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

1 Kathy Pyka, Item XII.

2	MS. PYKA: Good morning, Commissioners.
3	My name is Kathy Pyka, Controller for the Lottery.
4	With me this morning is the Commission's Products
5	Manager Robert Tirloni and Lauren Callahan has also
6	joined us this morning to provide an update on our 30th
7	anniversary.
8	Commissioners, this morning we will be
9	presenting final fiscal year 2021 revenue and sales
10	data. We'll begin with the presentation on revenue
11	highlights. The Commission completed the fiscal year
12	with \$1,998,000,000 in total accrued revenue transfers.
13	This is the highest revenue transfer amount in Texas
14	Lottery history, breaking the previous record set in
15	fiscal year 2020 by more than \$315-million. Fiscal
16	year 2021 marks the 18th consecutive year that the
17	Texas Lottery has reached the \$1-billion mark in total
18	accrued revenue transfers.
19	Of that record overall transfer amount,
20	\$1,974,000,000 went to the Foundation School Fund,
21	representing a new record of Lottery contributions to
22	public education in Texas. Revenue for fiscal year
23	2021 exceeded the previous record set in fiscal year
24	2020 by more than \$313-million.
25	Additionally, of the total revenue
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transfer, \$23.4-million went directly to the Texas 1 2 Veterans Commission from the sale of a scratch off game dedicated to the Fund for Veterans' Assistance. 3 This is the largest annual transfer to the Veterans 4 Commission since the designated scratch off games began 5 6 and revenue for fiscal year 2021 to that fund exceeded 7 last fiscal year by \$1.16-million. 8 These revenue records were generated from \$8,107,000,000 in lottery sales, making this our 9 10 11th consecutive record breaking year in lottery sales. 11 The new sales record exceeded last year's record 12 breaking sales amount by \$1,403,000,000. 13 Another record was prizes paid to 14 players, with more than \$5,492,000,000 won by our 15 lottery players. This broke the previous record set 16 last fiscal year by just under a billion dollars. 17 Our retailers were paid more than \$405-18 million in commission payments. This, too, was another 19 record payment amount to retailers. And we conclude 20 the fiscal year with an administrative expenditure rate 21 of three and a half percent, which is one of the lowest 22 administrative expenditure rates as a percentage of 23 lottery gross sales in the country. 24 Now moving on to additional detailed 25 sales data. Again, our fiscal year 2021 sales were TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

\$8,107,000,000 and surpassed the previous sales record 1 2 set last year by \$1,403,000,000. To expand on the 3 numbers just a little bit further, this is more than a 20% increase in sales over fiscal year 2020. 4 5 We ended the fiscal year with 6 \$6,617,000,000 in scratch ticket sales as noted on the 7 second orange column. This also is a new sales record, 8 marking the best year of scratch ticket sales since we 9 began selling tickets, and this, Commissioners, 10 reflects a sales increase of \$1,061,000,000 above the 11 \$5,555,000,000 mark set in fiscal year 2020. 12 In addition to the record amount, this 13 was also our largest sales dollar increase in scratch 14 ticket sales in the history. It was a 19% year-over-15 year growth. 16 Our draw sales concluded the year with 17 \$1,490,000,000 in sales as noted on the second blue 18 This is a new sales record for draw sales, and an bar. 19 increase of \$342-million over last fiscal year. 20 There's numerous highlights in draw 21 sales. Our in-state draw games generated \$781-million 22 during fiscal year 2021, which is the highest amount of 23 in-state draw sales since the year 2005. 24 Daily games set a new record last fiscal 25 year with \$546-million in total sales, which was an TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

increase of 52 and a half million dollars over fiscal 1 2 year 2020. 3 Robert will expand on the details of sales in just a bit, but I wanted to cover the next 4 5 slide first, which is an overview of our 30-year 6 history of scratch and draw game sales for the 7 Commission. 8 Scratch sales are noted with the orange bar and draw sales are noted with the blue bar. 9 We 10 began fiscal year sales in 1992 with \$591,000 of 11 scratch ticket sales. Our first year of operations, 12 \$591,000, and that grew to \$8,107,000,000 in fiscal 13 year 2021. 14 Commissioners, one of the takeaways I'd 15 like to share from this chart is over the last five 16 years, total sales have grown from \$5.1-billion in 2016 17 to \$8.1-billion in fiscal year '21, which is a \$3,040,000,000 sales growth or a 60% increase over that 18 19 five-year period. 20 Robert will now provide additional 21 detail on sales. 22 MR. TIRLONI: Thank you, Kathy. Good 23 morning, Mr. Chairman and Commissioners. 24 This next slide really dives into the 25 details and shows where the \$1,400,000,000 worth of TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

growth is coming from. So, up at the top of the slide, 1 2 we have the jackpot portion of our portfolio. The 3 jackpot portion of the portfolio is up almost \$290million. So where is the majority of that growth 4 5 coming from? It is from the multi-state games, Mega 6 Millions and Powerball. 7 Mega Millions and its add-on games are 8 up almost \$148-million. Powerball and Powerplay are up 9 \$114-million. This is completely due to jackpots that 10 we realized in fiscal '21. 11 Mega Millions did reach a \$1-billion 12 jackpot in January of 2021 and at the exact same time, 13 Powerball was rolling up to a \$730-million jackpot. 14 Both games had other significant jackpots through the 15 year. Right at the end of our fiscal year in August, 16 both jackpots were also rolling, and so at the end of 17 August, both games were in the \$300-million range, 18 which also helped contribute to these positive sales 19 results. 20 But we've also had good sales results 21 from our own in-state jackpot games; Lotto Texas and 22 its add-on game are up over \$20-million, and our 23 smallest jackpot game, Texas Two Step, is up under \$6-24

million. Both of those games also had good jackpots this past year.

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The blue in the middle of the slide is 1 the daily portion of the draw game portfolio. 2 That 3 portion of the portfolio is up over \$52-million and the majority of that growth is coming from Pick 3 and its 4 5 add-on game Fireball, which combined, that's up \$30.2-6 million, so some phenomenal growth there. But good 7 growth pretty much across the board. The Cash 5 sales 8 We have some records. 9 of 51-million and the All or Nothing sales of almost 10 That's the highest sales those games have 44-million. 11 seen since 2015, and the 141.8-million in sales for 12 Daily 4 and Fireball, that is also a record. 13 One thing I think is interesting to 14 note, the 310-million for Pick 3 and Fireball, that's a 15 combination. If you pull Fireball sales out, Pick 3 by 16 itself sold \$284-million. So when you look down this 17 row, basically that would make Pick 3 the second best 18 selling game, only behind Mega Millions, which we love 19 to see because that game is not jackpot driven, so the 20 stronger sales we can achieve with the daily games that 21 are not jackpot driven, that's really important for us 22 going forward. 23 So the draw games are up \$342-million 24 year-over-year, scratch games are up \$1,061,000,000. 25 Another interesting note that I'll point out is if you

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look at scratch sales for fiscal '21, there are 6.6billion. If you look at total sales the previous year, they were 6.7-billion. So scratch by itself in fiscal '21 sold almost as much as the entire portfolio did in fiscal '20.

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Daily 4.

6 Commissioners, this next slide just 7 shows the split between scratch and draw, so this is 8 the split of \$8.1-billion in sales. Scratch is 9 representing 82%, draw is representing 18. The 10 previous year, the split was 83/17, very consistent, 11 and it's been that way for quite some time.

12 This next pie chart is draw sales, so 13 it's representing \$1.5-billion in sales by game. Add-14 on features are included here, so when you see Mega 15 Millions, this is Mega Millions, it's Megaplier, and its just the jackpot feature. So, all-inclusive here. 16 17 Looking at it in this manner, Mega 18 Millions is the best selling game, followed by 19 Powerball, followed by Pick 3, then Lotto Texas, and

21 So what typically happens is we 22 typically have Pick 3, Mega Millions, and Powerball all 23 fighting for the top spot each year. This year we just 24 happened to have strong jackpots and that's why our two 25 jackpot games are ranked number one and ranked number

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two. Last year, Pick 3 was the strongest draw game,
 because we did not have jackpots.

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Pretty much the same pie chart here, but instead of draw games, we're showing scratch ticket sales by price point. The \$10 was the best selling scratch ticket price point, followed by the 5, followed by the 20, and then also the 50 comes in fourth place. This is the exact same rank as fiscal '20, so we've had no change in the ranking.

You might remember in fiscal '20 the \$10 became the best selling price point, so it has been able to hold that position for fiscal '21. The big story, though, the big takeaway, is really the \$10, the \$20 and the \$50 price point. They have seen pretty amazing growth. I'm going to show you a slide in a second that will really illustrate that.

17 It'll be interesting to see what happens 18 this current fiscal year. There is a chance, I 19 believe, that the 20 can overtake the 5 and become the 20 second best selling price point. We'll have to wait 21 and see how that all plays out.

Here's the slide I was just referencing one second ago. So the orange bar is fiscal '20, the blue bar is fiscal '21, the year just ended and you can see what I was referencing a moment ago about the 10s,

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	55
1	the 20s, and the 50s. So, let's start with the 50.
2	In fiscal `20, the \$50 price point sold
3	just under \$640-million and this past year it sold over
4	1.1-billion. That's 75% higher or \$480-million worth
5	of growth. As we've discussed the 50 quite a bit over
6	the past year, and the sales of the 50 and some of
7	these higher price points is what is leading us to the
8	introduction of a \$100 game in May of next year.
9	The 20 had phenomenal growth as well,
10	33% higher in fiscal `21 or three hundred and almost
11	thirty-eight million dollars. And the 10 also had 17 $\%$
12	growth, just under \$247-million worth of growth.
13	Here's the top 15 scratch tickets. I've
14	given you samples so you kind of have a sampling of
15	some of those top 15. What's the big story on this
16	slide? It's \$50 games and it is the Loteria family of
17	games. That's the big takeaway here. Our first three
18	best selling games are 50s. The second best selling
19	game, which is a 50, also happens to be a Loteria game.
20	You can see how prominent Loteria is in the top 15.
21	This is our \$10, our \$20, our \$5, and we have a couple
22	of repeats. We have a second \$10 version and a second
23	\$50 version of Loteria. So, amazing success with that
24	family. We started it many years ago at a \$3 price
25	point. We've very methodically and strategically grown

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that up to the \$50 price point and that, I believe, has 1 2 paid off for us with these results. 3 One other high point on this slide, this \$20 game, the Million Dollar Crossword game, that game 4 5 just started in February, so we have expanded our 6 crossword family, expanded it up to the \$20 price 7 point, and we're very pleased to see this game doing so well in such a short amount of time. And we believe 8 9 that is going to be a core offering for us going 10 forward. 11 I do have a bit of good news. Some 12 awards. Our NASPL conference just took place the 13 beginning of this month. It was remote again this 14 year. But nevertheless, we did walk away with some 15 awards. 16 So, we won two Batchy Awards. Those are 17 Batchy Awards are given to NASPL members shown here. 18 for excellence in promotional and strategic marketing. We won the best print ad for our All or Nothing game. 19 20 And we also won an award for the best print retail 21 signage. 22 So, it's hard to tell from this photo, 23 but that surfboard stands almost six-feet tall, it's a 24 retail display. This was for our Hawaii Dream Getaway 25 promotion which was tied to our multiplier family. You

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can see there's a QR code in the middle of that surfboard and when you scan that, you got an augmented reality message that was from Darius Rucker who will be the talent that will be performing for our winners during that Hawaii Dream Getaway trip. So, we're really pleased with these two awards.

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7 The other award we did win is called a 8 Hickey Award, which is presented to NASPL members for 9 outstanding advertising and business communication 10 achievements. The Hickey Award was for our website, 11 texaslottery.com. We changed our URL this past year 12 from txlottery.org to texaslottery.com and the site 13 went through a complete overhaul, was completely 14 redesigned. That was worked on by pretty much every 15 person in this agency, it was a major undertaking, and 16 so we're really pleased with the award for those 17 efforts.

18 We were also named finalists in five 19 other categories: beneficiary radio, coordinated print 20 campaign, special events, coordinated TV campaign, and 21 best original music. We're really pleased to even be 22 named as finalists, Commissioners. You have lotteries 23 from every U.S. jurisdiction and every Canadian lottery 24 submitting entries for these awards, and the fact that 25 we won three, and walked away as a finalist in five

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1 others, is pretty impressive.

2 This is my last slide. This really 3 doesn't have to do with '21 results, but it's more for how we're trending for fiscal '22. 4 5 So the Texas State Fair just ended this 6 past weekend and this was the first time we were back 7 at the fair since 2019. The fair did not take place 8 last year in '20 because of COVID, and people were 9 happy to see us back. We had record sales at the fair, 10 \$1.66-million, that's the highest sales that we've ever 11 had at the State Fair. It's almost a 10 percent 12 increase over 2019. 13 We've been at the fair since pretty much 14 the early days of the Lottery, so we've been 15 participating in the State Fair of Texas since the 16 early '90s. We have a very large presence there, we 17 have a very large tent. Our closing weekend, which I 18 just said was last weekend, had some records. The 19 Saturday sales were over \$116,000. It was our fourth 20 highest day ever. And Sunday sales, that was our 21 second highest day ever, with sales a little bit over 22 \$126,000. We also cashed over \$967,000 in winning 23 tickets throughout the time period that we were there.

This is a major undertaking for the agency. This is a collaborative effort between our

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advertising and promotions team, our ad agency Third 1 2 Ear, IGT's promotion team, and our selling retailer. 3 Our retailer has to have staff onsite everyday, all day, for the entire period of the fair, and our selling 4 5 retailer is Swift-T out of the Dallas Market. And so, 6 fantastic results like I said. This isn't for '21, 7 this is helping us in our current year for '22. 8 And with that, I'm going to turn it over 9 to Lauren who's going to give you all an update on the 10 30th anniversary. 11 MS. CALLAHAN: Thank you, Robert. Mr. 12 Chairman and Commissioners, good morning and for the 13 record, I'm Lauren Callahan, the Director of Media 14 Relations. I'm here to provide you a brief update on 15 our 30th anniversary celebration. 16 Since I last saw you in June, we have 17 had several monthly initiatives that we've undertaken 18 to highlight different stakeholders that the Lottery 19 serves. But during the month of September, to coincide 20 with the announcement of these great sales and revenue 21 results that Kathy and Robert have just taken you 22 through for fiscal year 2021, we highlighted our 23 beneficiaries on our social media platforms. 24 I'm so pleased to tell you that both the 25 Texas Veterans Commission and the Texas Education TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

Agency participated in this project. Chairwoman Laura 1 2 Koerner of the Texas Veterans Commission and 3 Commissioner Mike Morath of the Texas Education Agency filmed short messages for our social media pages to 4 5 share with our followers about the impact that our 6 partnerships have on each of those beneficiary 7 projects. 8 So with that, we will open these videos 9 and let you take a look. 10 10:56:46 11 (Videos played) 12 11:00:05 13 MS. CALLAHAN: So, Mr. Chairman and 14 Commissioners, just brief messages from both of our 15 beneficiaries, but I think it really does make a big 16 impact for our players and our followers online who are 17 able to see we talk about our beneficiaries a lot, but 18 it really makes an impact to see them acknowledge the 19 impact that our revenue dollars do for these great 20 causes. And I just want to say personally how honored 21 we were that they both took the time to commemorate 22 this milestone with us. So, with that, I'll turn it 23 back over to Robert. 24 Thank you, Lauren. MR. TIRLONI: 25 Commissioners, we'll be back in December where we'll TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

start talking with you all about the sales we're seeing 1 2 for fiscal '22. I should have holiday ticket samples 3 for you at that time and the brand new scratch family that will start right at the beginning of January. So, 4 we'll see you in a couple months with those stats. 5 6 And I know Mr. Grief would like to make 7 a few comments as part of this agenda item as well. 8 MR. GRIEF: Thank you, Robert. Wow. 9 Mr. Chairman and Commissioners, there's really not much 10 I can add to that report. I think you've seen the 11 sales and revenue results. They're just outstanding. 12 And the videos and the awards that have been shared 13 with you today, that makes us all very proud here at 14 the agency. 15 Commissioners, when a person goes to the 16 Texas Lottery, our award-winning Texas Lottery website 17 at the current time, and they go to the About Us 18 section, the first thing they see are our core values, 19 and those are integrity and responsibility, innovation, 20 fiscal accountability, teamwork, and excellence. And 21 the results that you've heard today from fiscal year 22 2021 can be directly attributed to the three components 23 of what I call the lottery organization. 24 You have our vendor partners, you have 25 our 20,000 plus retailers, and you have our internal

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1 staff and commissioners who make up that organization.
2 Only by each one of those components living and
3 breathing those core values that I mentioned every
4 single day, are the results that you've seen in today's
5 meeting possible.

In particular, that core value of teamwork has never been more important to our success. And the teamwork, among and between those components that I mentioned, has never been stronger.

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Now, that said, as Robert alluded to, we know that the State of Texas is pleased with the results from fiscal year 2021. We also know it's not about what the results were last year, it's about what have you done for me lately. And we have celebrated 2021 appropriately and now we are already full speed in to 2022.

We've gotten off to a strong start, we're going to keep that momentum going. You're going to hear about that at the next meeting. With our vendors, our retailers, and our own internal team, staying focused and embracing those core values, I see nothing but great things ahead for the Texas Lottery going forward in the future.

24 Mr. Chairman, that concludes our report 25 this morning.

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That is just --CHAIRMAN RIVERA: Wow. 1 2 that's really a great report. I don't think I could 3 come up with adjectives that are dramatic enough to 4 describe how important and impressive this presentation was and your collective efforts are -- they're seen. 5 6 So, regardless of whether our employees who focus on 7 this item, directly or indirectly, every employee of 8 the Lottery has an impact on the results that we see. 9 So, in order for any organization to advance by any 10 metric you have to measure, and the measurements, the 11 results that have been produced continue to exceed 12 expectations with the variety of limiting variables that are in place. 13 14 So, on behalf of our Commissioners, we

14 So, on benall of our commissioners, we 15 are incredibly grateful for the work that y'all put in 16 daily and those efforts show. So Commissioners, any 17 comments?

18 COMMISSIONER FRANZ: No, just echo that. 19 It's easy because y'all have been hitting it every 20 year, you kind of get used to it, and this year it even 21 blew that out of the water. Even when you've kind of 22 gotten accustomed to exceeding expectations every year 23 and this year, it was so much more and, I have to say, 24 I was a little worried when you guys decided no, we're 25 moving this bar up, we're getting to set our goal even

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higher, and y'all blew that out of the water. So, well 1 2 done. I mean, it's --3 COMMISSIONER SAENZ: It's impressive. Ι 4 think -- looking at the Loteria scratch off family, I 5 mean, that's grown significantly. What is that up to, 6 a little over a billion now in sales? Is that what the 7 -- if I did my math correctly, somewhere around there? 8 MS. PYKA: Uh-huh. That's -- yeah. 9 COMMISSIONER SAENZ: That's amazing. 10 It's just -- I'm impressed. Congratulations. 11 MR. TIRLONI: Thank you so much. 12 CHAIRMAN RIVERA: Sincerely, just we're 13 very proud of you and just grateful for all of the work that y'all put in and it's definitely noticed, so thank 14 15 you, Gary and your entire team. So thank you very 16 much. 17 MR. TIRLONI: Thank you, Mr. Chairman. 18 MS. PYKA: Thank you. 19 CHAIRMAN RIVERA: You're welcome. 20 Alrighty. Next item. 21 AGENDA ITEM NO. XIII 22 MS. PYKA: Certainly. So we'll be brief 23 on this item since we've just covered the revenue 24 update in the PowerPoint. The only thing that I want 25 to add to this item is total contributions to the TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

Foundation School Fund through August 31 of 2021, are 1 2 now at \$27.7-billion, so. 3 CHAIRMAN RIVERA: Wow. MS. PYKA: That is all that I have on 4 5 this item, unless you have any questions. 6 CHAIRMAN RIVERA: No. Anything else? 7 No. Okay. 8 MS. PYKA: Thank you, Commissioners. 9 CHAIRMAN RIVERA: Thank you very much. 10 Okay. Moving on. 11 AGENDA ITEM NO. XIV 12 CHAIRMAN RIVERA: Darlene Brown, Item 13 XTV. 14 MS. BROWN: Good morning, Commissioners. 15 For the record, my name is Darlene Brown and I'm your 16 internal auditor. My report today is informational, and it's very, very brief. In your binders or your 17 18 materials are a summary of our audit activities so far 19 for this fiscal year. 20 We completed the review of the agency's 21 policies for handling promotional tickets. In our 22 opinion, these policies reflect sound internal controls 23 and processes to protect scratch tickets for the 24 handling of promotional activities. We've also been continuing to reconcile 25 TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

the Bingo Ledger Accounts and to date we've completed 1 over 1,700 reconciliations. 2 3 And that is all I have for you on my 4 status report, but I'd be happy to answer any questions 5 you might have. 6 CHAIRMAN RIVERA: Okay. Any thoughts, 7 comments, anybody? Okay. 8 MS. BROWN: Thank you. 9 CHAIRMAN RIVERA: Thank you very much. 10 AGENDA ITEM NO. XV 11 CHAIRMAN RIVERA: Alrighty. Item XV, 12 LaDonna, Charitable Bingo Operations Director. 13 MS. CASTAÑUELA: Good morning, 14 Commissioners. For the record, I'm LaDonna Castañuela, 15 Director of the Charitable Bingo Operations Division. 16 Information regarding Output Metrics for 17 CBOD for August and September can be found in your 18 notebook materials. Also included in your notebooks 19 and in compliance with Section 2001.560(c-1) of the 20 Bingo Enabling Act you will find CBOD Audit Service 21 Department's FY-2022 Annual Audit Plan and Risk 22 Assessment. The statutory requirement is that the 23 audit plan is provided to you, but it is not an action 24 item. 25 In addition, I'd like to give you a few TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

Division updates. In September, we did hire two new 1 2 employees, Rebecca Webb-Sharp is our new license 3 specialist to help serve our license holders, and Dina Florian is our new administrative assistant whose main 4 5 duties will be to process our considerable mail 6 received daily and to help with many records retention 7 issues. Although they both started just about a month 8 ago, they've caught on very quickly and we're already 9 seeing improved processing times.

10 Other exciting news in CBOD is that 11 effective November 1st, Vivian Cohn, who currently 12 serves as CBOD's audit manager, will step into the 13 newly created position of deputy director. The role of 14 the deputy director will be to take over the day-to-day 15 management duties for several of the Division's 16 functions, to help me move forward on internal 17 processes focused on increasing efficiency and to 18 identify new areas for improvement, such as moving some 19 processes still bogged down with paper and hand-stuffed 20 mail to automated emails wherever it is possible and 21 within our legal requirements.

I've told many people I'm not sure who's more excited about the new deputy director position, me or Ms. Cohn. Vivian has been a tremendous help to me since I've been here at CBOD and I know she has been

> TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

equally helpful to other directors serving in the role 2 for the last two years.

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There are still a number of vacancies in the Division. I've been waiting to fill them until I can determine which functions can make the best use of the additional resources, and I'm hoping to be working with Vivian and the Human Resources Division and the Controller's Office to post the vacancies in the next several weeks.

10 Finally, we have Division staff 11 continuing to give me updates on CBOD's progress 12 addressing issues raised in the November 2020 13 regulatory enforcement process audit. So after three 14 and a half months in this role, I've learned so much 15 and had the privilege of working with very talented and 16 dedicated staff of the CBOD and of the rest of the 17 Lottery Commission.

18 I'm grateful for everyone's time spent 19 helping me learn all required procedures and systems 20 and especially for their patience and flexibility. 21 I've also been making contacts with the bingo industry 22 representatives. Everyone I've met has been very 23 generous with their time and knowledge of the required 24 procedures from the license holder perspective, which 25 is very helpful to me.

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All in all, there's a lot going on in 1 2 the Division and I don't feel nearly as lost as I did a 3 couple of months ago. I'm very much enjoying it and looking forward to seeing more positive results to 4 5 benefit the industry and the Charitable Bingo 6 Operations Division. 7 That's all I have for you right now. Ιf 8 you have any questions for me, I'm available. 9 CHAIRMAN RIVERA: Okay. I'm going to 10 hand it over to our Bingo Commissioner Cindy Fields for 11 some comments? 12 COMMISSIONER FIELDS: Ouick comment. 13 I'm really happy about Vivian's progress in the 14 Division and her becoming the deputy director. And I'd 15 like to especially thank Kathy and Jan and Darlene for 16 their help in making that position available in light 17 speed, which state agencies don't do. And special 18 thanks to LaDonna. She hit the ground running. I know 19 I keep saying that, but she is still running and I hope 20 she never gets tired of running. Seems that that's 21 what this agency does, so good job. CHAIRMAN RIVERA: Okay. Any other 22 23 LaDonna, you're doing a great job and we're comments? 24 incredibly happy that you're there. Having that steady 25 hand at the wheel of your Division is incredibly TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

important. There's a lot of folks visible and 1 2 invisible that are rooting for you and just across the 3 state folks are excited for your ascension to the helm. So just keep up the good work that you're doing, 4 5 LaDonna. So, thank you. 6 MS. CASTAÑUELA: Thank you. 7 CHAIRMAN RIVERA: Okay. AGENDA ITEM NO. XVI 8 9 CHAIRMAN RIVERA: Next item, Number XVI, 10 our Executive Director Gary Grief. 11 MR. GRIEF: Mr. Chairman, other than 12 what's in your notebooks, I have nothing further to 13 report this morning. I'll be happy to answer any 14 questions if there are any. 15 CHAIRMAN RIVERA: Any questions, 16 comments, for Gary? Wow. Well, again, everything 17 that's going on is a direct reflection of the 18 leadership throughout and just we're incredibly happy 19 for all that you do and we're glad that, I mentioned 20 that steady hand at the wheel, that's definitely 21 evident by your continued involvement and presence, so 22 thank you, Gary, very much. 23 MR. GRIEF: Thank you, Mr. Chairman. 24 CHAIRMAN RIVERA: Okay. 25 AGENDA ITEM NO. XVII TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

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1	CHAIRMAN RIVERA: Item Number XVII, Bob
2	Biard, our General Counsel.
3	MR. BIARD: Thank you, Commissioners.
4	For the record, I'm Bob Biard, General Counsel, and
5	Item XVII contains eight lottery enforcement matters,
6	Tabs A through H.
7	In these cases, Commission staff found a
8	licensee violated a statute or rule and in many of our
9	cases, either the respondent fails to appear at the
10	hearing and it proceeds by default, or the staff and
11	the respondent reach a settlement in the form of an
12	agreed order. And we have both types of cases today.
13	Tabs A through B are the nonsufficient
14	fund lottery retailer license revocations. Each case
15	was presented at the State Office of Administrative
16	Hearings for revocation of the retailer license because
17	the licensee failed to have sufficient funds in their
18	bank account to cover electronic fund transfers to the
19	Commission's account. In each case the licensee failed
20	to appear and the judge remanded the case to the
21	Commission to handle as a default.
22	The other six cases are agreed orders
23	involving various rule and statute violations. The
24	materials for these cases are in your notebooks. That
25	concludes my presentation. I'll be happy to answer any
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questions and you may take these orders up in a single 1 2 vote if you'd like. 3 CHAIRMAN RIVERA: Okay. Any questions? Okay. Is there a move for approval? 4 5 COMMISSIONER FIELDS: Move to approve. 6 CHAIRMAN RIVERA: Is there a second? 7 COMMISSIONER SAENZ: Second. 8 CHAIRMAN RIVERA: Okay. All in favor 9 say aye. 10 (Chorus of "ayes") 11 CHAIRMAN RIVERA: Okay. 12 MR. BIARD: Thank you, Commissioners. 13 And I'll just note for you, Mr. Chairman, I have no other requests for public comment today. 14 15 16 AGENDA ITEM NO. XIX 17 CHAIRMAN RIVERA: Okay. So, I 18 understand that we will be going into Executive Session 19 here for a little bit and we'll return shortly. So, 20 we'll be back in a few minutes. 21 MR. BIARD: And the purpose will be for 22 And it's 11:14, just for the record. personnel. 23 CHAIRMAN RIVERA: Okay. Perfect. 24 (Executive Session from 11:14:41 to 11:34:42) 25 AGENDA ITEM NO. XX TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

CHAIRMAN RIVERA: Okay. We are back in 1 2 session. It's 11:36. AGENDA TTEM NO. XXI 3 4 CHAIRMAN RIVERA: We are again collectively grateful for everyone who is here, 5 6 everyone who's been a part of this very successful 7 Commissioners, meeting. And unless there's any other business, I'd like a motion to adjourn. 8 9 COMMISSIONER STEEN: I make a motion. 10 CHAIRMAN RIVERA: Is there a second? 11 COMMISSIONER FRANZ: Second. 12 CHAIRMAN RIVERA: Okay. All those in 13 favor say aye. 14 (Chorus of "ayes") 15 CHAIRMAN RIVERA: All right. We're 16 done. Thank you. 17 (Proceedings concluded at 11:35 a.m.) 18 19 20 21 22 23 24 25 CERTIFICATE TEXAS LOTTERY COMMISSION 06/10/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600

1 STATE OF TEXAS)

2 COUNTY OF HARRIS)

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I, Kimberly C. McCright, Certified Vendor and Notary in and for the State of Texas, do hereby certify that the above-mentioned matter occurred as hereinbefore set out.

7 I FURTHER CERTIFY THAT the proceedings of 8 such were reported by me or under my supervision, later 9 reduced to typewritten form under my supervision and 10 control and that the foregoing pages are a full, true 11 and correct transcription of the original notes.

IN WITNESS WHEREOF, I have hereunto set my hand and seal this 1st day of November, 2021.

/s/ Kimberly C. McCright
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