



INTEROFFICE MEMO

Gary Grief, Executive Director

Tyler Vance, Acting Charitable Bingo Operations Director

To: Robert G. Rivera, Chairman
Cindy Fields, Commissioner
Mark A. Franz, Commissioner
Erik C. Saenz, Commissioner
Jamey Steen, Commissioner

From: Tyler Vance, Acting Bingo Director

Date: April 8, 2021

Re: Information from Charitable Bingo for the Commission Meeting

Item X Report by the Acting Charitable Bingo Operations Director and possible discussion and/or action on the Charitable Bingo Operations Division's activities, including licensing, accounting and audit activities, reports, BOSS ledger reconciliation, and special projects.



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To: Robert Rivera, Chairman, Texas Lottery Commission
Cindy Fields, Commissioner, Texas Lottery Commission
Mark Franz, Commissioner, Texas Lottery Commission
Erik Saenz, Commissioner, Texas Lottery Commission
Jamey Steen, Commissioner, Texas Lottery Commission

Date: March 30, 2021

Re: Charitable Bingo Operations Division Output Metrics - February 2021

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	969	14
Lessor	231	70
Distributor	10	0
Manufacturer	18	0
BingoPlayingLocations	324	0

Licensing

Number of original applications received	6
Number of renewal applications received	38
Number of worker registry applications received	163
Number of original licenses issued	5
Number of renewal licenses issued	29
Number of worker registry badges issued	119
Average Bingo License (Temporary) Processing Time (Days)	1.23
Average Bingo License (Amendments) Processing Time (Days)	5.32
Average Bingo License (Originals) Processing Time (Days)	30.4
Average Bingo License (Renewals) Processing Time (Days)	15.86

Accounting

Number of quarterly reports processed	182	
Total payments received	37	\$268,336.71
Received by mail	21	\$173,730.15
Electronic Payment through Bingo Services Portal	16	\$94,606.56

Audit Services

Number of audits and game inspections completed	8
Number of audits completed	8
Number of game inspections completed	0
Number of complaints received	4
Number of complaint investigations completed	8

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	null
Worker Registry Activity	
Applications Denied	2
Workers Removed	0

Education

Number of individuals receiving education	51
On-line	51
On-site	0



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Date: March 30, 2021

Re: Charitable Bingo Operations Division Output Metrics - March 2021

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	971	14
Lessor	232	70
Distributor	10	0
Manufacturer	18	0
BingoPlayingLocations	325	0

Licensing

Number of renewal applications received	29
Number of worker registry applications received	177
Number of original licenses issued	4
Number of renewal licenses issued	59
Number of worker registry badges issued	242
Average Bingo License (Temporary) Processing Time (Days)	1.71
Average Bingo License (Amendments) Processing Time (Days)	2
Average Bingo License (Originals) Processing Time (Days)	49.5
Average Bingo License (Renewals) Processing Time (Days)	18.68

Accounting

Number of quarterly reports processed	55	
Total payments received	8	\$4,509.77
Received by mail	8	\$4,509.77
Electronic Payment through Bingo Services Portal	0	\$0.00

Audit Services

Number of audits and game inspections completed	24
Number of audits completed	24
Number of game inspections completed	0
Number of complaints received	6
Number of complaint investigations completed	8

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$300.00
Worker Registry Activity	
Applications Denied	7
Workers Removed	6

Education

Number of individuals receiving education	48
On-line	48
On-site	0