





# INTEROFFICE MEMO

*Gary Grief, Executive Director      Tyler Vance, Acting Charitable Bingo Operations Director*

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**To:** Robert G. Rivera, Chairman  
Cindy Fields, Commissioner  
Mark A. Franz, Commissioner  
Erik C. Saenz, Commissioner  
Jamey Steen, Commissioner

**From:** Tyler Vance, Acting Charitable Bingo Operations Division Director

**Date:** June 10, 2021

**Re:** **Item XIII** Report by the Acting Charitable Bingo Operations Director and possible discussion and/or action on the Charitable Bingo Operations Division's activities, including licensing, accounting and audit activities, reports, and special projects.

There are two reports associated with this tab. **(1)** CBOD April 2021 Output Metrics and **(2)** CBOD May 2021 Output Metrics. Additional information may be provided at the commission meeting.



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**To:** Robert Rivera, Chairman, Texas Lottery Commission  
Cindy Fields, Commissioner, Texas Lottery Commission  
Mark Franz, Commissioner, Texas Lottery Commission  
Erik Saenz, Commissioner, Texas Lottery Commission  
Jamey Steen, Commissioner, Texas Lottery Commission

**Date:** May 17, 2021

**Re:** Charitable Bingo Operations Division Output Metrics - April 2021

## Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	967	19
Lessor	236	68
Distributor	10	0
Manufacturer	17	0
BingoPlayingLocations	323	0

## Licensing

Number of original applications received	1
Number of renewal applications received	63
Number of worker registry applications received	267
Number of original licenses issued	6
Number of renewal licenses issued	94
Number of worker registry badges issued	256
Average Bingo License (Temporary) Processing Time (Days)	2.12
Average Bingo License (Amendments) Processing Time (Days)	1.93
Average Bingo License (Originals) Processing Time (Days)	59
Average Bingo License (Renewals) Processing Time (Days)	22.63

## Accounting

Number of quarterly reports processed	823	
Total payments received	324	\$3,948,997.15
Received by mail	64	\$580,328.05
Electronic Payment through Bingo Services Portal	260	\$3,368,669.10

## **Audit Services**

Number of audits and game inspections completed	12
Number of audits completed	12
Number of game inspections completed	0
Number of complaints received	2
Number of complaint investigations completed	3

## **Compliance**

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$400.00
Worker Registry Activity	
Applications Denied	1
Workers Removed	0

## **Education**

Number of individuals receiving education	90
On-line	90
On-site	0



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**Date:** May 17, 2021

**Re:** Charitable Bingo Operations Division Output Metrics - May 2021

## Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	969	19
Lessor	236	68
Distributor	10	0
Manufacturer	17	0
BingoPlayingLocations	323	0

## Licensing

Number of renewal applications received	6
Number of worker registry applications received	103
Number of original licenses issued	1
Number of renewal licenses issued	18
Number of worker registry badges issued	167
Average Bingo License (Temporary) Processing Time (Days)	2.09
Average Bingo License (Amendments) Processing Time (Days)	3.33
Average Bingo License (Originals) Processing Time (Days)	37
Average Bingo License (Renewals) Processing Time (Days)	37.18

## Accounting

Number of quarterly reports processed	108	
Total payments received	16	\$104,773.13
Received by mail	14	\$102,827.13
Electronic Payment through Bingo Services Portal	2	\$1,946.00

## **Audit Services**

Number of audits and game inspections completed	4
Number of audits completed	4
Number of game inspections completed	0
Number of complaints received	9
Number of complaint investigations completed	0

## **Compliance**

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$100.00
Worker Registry Activity	
Applications Denied	2
Workers Removed	1

## **Education**

Number of individuals receiving education	34
On-line	34
On-site	0