

## INTERNAL AUDIT SERVICES



# INTERNAL AUDIT REPORTS AUGUST 12, 2021

Informational and Action Items



### **Table of Contents**

- CBOD Ledger Account Reconciliation Update
- FY 2021 Internal Audit Plan Status
- ➤ Internal Audit Activities Completed this Period and Planned for Next Period - Information Item
- FY 2022 Annual Internal Audit Plan Action Item
- FY 2021 Annual Internal Audit Report Action Item



## **CBOD Ledger Account Reconciliation Update**

	#Licenses to Reconcile	License Reconciliation Assigned - Pending Initial Review	Initial Review Completed - Pending Additional Info.	1st QC Review - Pending	2nd QC Review _ Pending	Final
Manufacturer	51	-	-	-	19	32
Distributor	68	-	-	-	66	2
Lessor	1,369	-	4	59	56	6
Conductor	3,491	14	11	658	198	7
Total	4,979	14	15	717	339	47
Percent		0%	0%	14%	7%	19

1,103 Accounts Reconciled as of July 29, 2021

### Purpose:

To ensure ledger accounts reflect complete and accurate balances.

#### **Reconciliation Activities:**

- Review Transactions and Support Documents.
- ✓ Identify Adjustments Required.
- Determine Bond Requirements and Status.

License Status Numbers are Based Upon Reports Provided by TLC from Data in the Bingo Operating Service System (BOSS).



## **FY 2021 Internal Audit Plan Status**

FY 2021 Audit Plan Status			
Schedule			
Overall Status:	Green Percentage Complete	80%	
Approved Audits and Activities			
Audit #	Description	Percent Completed	Status
20-005	Background Investigations of Vendor Staff		Reporting
20-002	Bingo Enforcement Orders	100%	
20-003	CBOD Implementation of HB 914	100%	Completed
20-004	Records Retention	100%	Completed
20-008	TLC Warehouse	100%	Completed
20-009	Review and Monitoring of Vendor Software Changes	100%	Completed
21-001	Claims Center Operations	20%	On-Hold
21-002	Workforce Management	5%	On-Hold
21-003	Payroll Processes	100%	Completed
21-004	Agency Travel and Expense	0%	On-Hold
21-005	Claims and Prize Payment Management	0%	On-Hold
21-006	Ticket and Game Management	0%	On-Hold
Approved Audits and Activities			
21-007	Drawings Studio Operations	5%	On-Hold
General Procedures - No Report	Information System User Access Monitoring	75%	In-Progress
General Procedures - No Report	Follow-Up On Prior Audit Findings	50%	In-Progress
General Procedures - No Report	Monitor Fraud/Complaint Hotlines Lines	90%	In-Progress
General Procedures - No Report	External Audit / Review Assistance		Not Started
FY 2022 Annual Internal Audit Plan	Update Risk Assessment & Develop Audit Plan	-	Completed
FY 2021 Annual Internal Audit Report	Annual Audit Report	100%	Completed
General Procedures - No Report	Audit Communications	90%	In-Progress
21-008	Charitable Bingo Operations Division Ledger Account Reconciliations - Newly Approved Addition to FY 2021 Annual Internal Audit Plan		In-Progress

July 30, 2021 Budget Balance:

- 3,562 Hours (161% of approved budget)
- \$274,547 (92% of approved budget)



### **Internal Audit Activities**

### Internal Audit Activities Completed This period:

- Continued Charitable Bingo Operations Division Ledger Account Reconciliations
- Performed Risk Assessment and Prepared Proposed FY 2022 Annual Internal Audit Plan
- Prepared FY 2021 Annual Internal Audit Report

### Internal Audit Activities Anticipated Next Period:

- Continue working on the Charitable Bingo Operations Division Ledger Account Reconciliations.
- Begin Planning for FY 2022 Internal Audits



## **Proposed FY 2022 Annual Internal Audit Plan**

The detailed proposed FY 2022 Internal Audit Plan will be distributed prior to the Commission Meeting. We propose to perform nine audits for a total of 2,174 hours with total fee of \$299,029.

**Action Item** 



## **FY 2021 Annual Internal Audit Report**

- Required by the Texas Internal
- Auditing Act Approved by the Commission
- Issued by November 1<sup>st</sup> Each Year
- Mandated Contents
  - Publication of internal audit reports on TLC's website
  - FY 2021 Annual Internal Audit Plan status
  - Peer review outcome
  - FY 2022 Annual Internal Audit Plan
  - External audit service procured in FY 2021
  - TLC's policies for reporting suspected fraud and abuse

#### • External Distribution:

- Governor's Office of Budget
   Planning Policy
- Legislative Budget Board
- State Auditor's Office

### **Action Item**