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1	TRANSCRIPT OF PROCEEDINGS
2	BEFORE THE
3	TEXAS LOTTERY COMMISSION
4	AUSTIN, TEXAS
5	BINGO ADVISORY COMMITTEE MEETING
6	BINGO ADVISORI COMMITTEE MEETING
7	
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9	
10	AUGUST 10, 2022
11	10:00 a.m.
12	AT
13	TEXAS LOTTERY COMMISSION 611 East 6th Street
14	Austin, Texas 78701
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25	LLC.

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1	PROCEEDINGS
2	WEDNESDAY, AUGUST 10, 2022 (10:00 a.m.)
3	AGENDA ITEM 1
4	CHAIRMAN SMITH: All right. Time to get the
5	meeting started. Today is August 10th. It is now 10:00
6	a.m., and we'll call the meeting to order.
7	AGENDA ITEMS 2 AND 3
8	CHAIRMAN SMITH: We can start out with the
9	American Pledge, followed by the Texas Pledge. Mr. Martin,
10	would you do the honor, sir?
11	MR. MARTIN: All right.
12	(Pledges recited)
13	AGENDA ITEM 4
14	CHAIRMAN SMITH: All right. Roll call. Corey
15	Harris.
16	MR. HARRIS: Here.
17	CHAIRMAN SMITH: Will Martin.
18	MR. MARTIN: Here.
19	CHAIRMAN SMITH: Melodye Green.
20	MS. GREEN: Here.
21	CHAIRMAN SMITH: Jason Pohl.
22	MR. POHL: Here.
23	CHAIRMAN SMITH: Tommy Duncan.
24	MR. DUNCAN: Here.
25	CHAIRMAN SMITH: Emile Bourgoyne.

Any public comment on that? If not, any other comments? 1 2 Need a motion to accept the minutes as printed on the 3 website. MR. HARRIS: Mr. Chairman, I so move. 5 CHAIRMAN SMITH: I have a --MR. MARTIN: Second. 6 7 CHAIRMAN SMITH: -- motion by Corey and 8 seconded by Will Martin. All in favor say aye. 9 (Chorus of "ayes") 10 CHAIRMAN SMITH: Any opposed? Meeting minutes 11 are approved. 12 AGENDA ITEM 6 13 CHAIRMAN SMITH: Item number six on your 14 agenda is discussion and adoption of the end of year BAC 15 report to the Commissioners. Before we get into this, there 16 were several people that helped with this, but I did want to 17 give credit where credit is due. Tom Stewart from TCA helped 18 with this report extensively. So Tom, a lot of gratitude for 19 that. We really appreciate that. Saved us a lot of 2.0 heartache and a lot of headaches. So, you're much 21 appreciated, sir. 22 Has everybody read the report? I think I sent 23 that out to y'all a few weeks back. Do y'all have any 24 comments, questions on the report before we vote to submit it 2.5 to the Commissioners for approval? Anybody?

1	We do have Commissioner Fields and LaDonna and
2	Tyler here from the staff. If y'all would like to make any
3	comments on this for corrections for us. Also, Bob's over
4	there, I see him now. If there's any comments or questions
5	that y'all have, we'd be glad to answer those at this time.
6	No? Okay.
7	All right. Does anybody feel the need to read
8	all the way through this or
9	MR. MARTIN: No, I was going to make the
10	motion to
11	CHAIRMAN SMITH: Go right ahead, Will.
12	MR. MARTIN: accept the annual report as it
13	is.
14	CHAIRMAN SMITH: Okay. We have a motion to
15	accept the annual report as written.
16	MR. BOURGOYNE: I'll second.
17	CHAIRMAN SMITH: And Emile; we have a second.
18	All in favor?
19	(Chorus of "ayes")
20	CHAIRMAN SMITH: Any opposed? Okay.
21	AGENDA ITEM 7
22	CHAIRMAN SMITH: All right. Next, discussion
23	and recommendation of Fiscal Year 2023 Work Plan for the
24	Bingo Advisory Committee and reinstatement of BAC and its
25	current members. Has everybody read this

MR. MARTIN: Yeah. 1 2 CHAIRMAN SMITH: -- preliminary report? Okay. I do want to make some things that are clear on this. 3 is a work plan that the BAC submits to the Commissioners for 5 their approval. They look at this, they decide if this is along the lines of what they want us to do, and they can add 6 7 and subtract anything from this that they would like to. 8 This is basically just our recommendations of what we think 9 we want to do. So they have oversight on this. 10 But also in the report it says that -- well, 11 let me find it. Well, we also were going to ask that the 12 Commission reinstate the BAC for another year and the current 13 members want to stay on the Bingo Advisory Committee. 14 assuming that everybody wants to stay on the Bingo Advisory 15 Committee that's on it. Nobody's expressed concerns or 16 desires of not continuing on. So that's good news. 17 LaDonna or Commissioner Fields, do y'all have 18 any comments or anything on this? No? All good? Okay. 19 All right. So we need to take a little action 20 on this. Anybody have a motion? 21 MR. MARTIN: Yeah, I'll make a motion that we 22 accept the work plan as written. 2.3 CHAIRMAN SMITH: All right. Thank you, Will. 24 We have a motion on the floor to accept the work plan as 25 written to submit to the Commissioners for their approval.

- 1 | couple of sessions ago, that required him to have a business
- 2 | located in Texas and he does not, notwithstanding the fact
- 3 | that he's a licensed manufacturer and he pays license fees.
- 4 So based on that, he does not have standing to be a
- 5 | petitioner. I wanted to just address that in case you had
- 6 questions.
- 7 So for the timing on this, I filed this
- 8 petition for rulemaking on July 5th with the Lottery
- 9 | Commission and I emailed the petition, along with the
- 10 proposed rules, to Chairman Smith of the Bingo Advisory
- 11 | Committee, and I did request that he forward those to you all
- 12 | so you'd have an opportunity to review them before today, and
- 13 I'm hopeful that that's what occurred.
- 14 You will note, if you had an opportunity to
- 15 review them, that notwithstanding the fact they're addressing
- 16 | a shutter card bingo system, really modeled those off of the
- 17 approved and adopted card-minding rules here in Texas. And
- 18 | the reason for that is because, you know, we're familiar with
- 19 | it and it's like, why are we going to reinvent the wheel. So
- 20 they were revised to the extent it makes sense to do so and
- 21 | that's what is before you if you had a chance to review them.
- I'm here today really to request the Bingo
- 23 Advisory Committee vote to support the rulemaking petition
- 24 and the proposed rules and make a recommendation tomorrow at
- 25 | the Texas Lottery Commission's meeting to the Commission that

they approve the petition and they initiate rulemaking
proceedings.

Now having said that, if the Commission does do that, then what that will mean is that they're going to initiate rulemaking, and that is by approving proposed rules and then publishing them in the Texas Register for a public comment period. I don't know what the public comment period would be. It's got to be a minimum of 30 days. It's something that the Commission is the one to determine, along with whether there will be a public comment hearing for people to be able to comment.

And then after the comment period, those rules would go back to the Commission for consideration of adoption, and they may change based on the comment, you know, that the Commission received as part of the public comment period.

So the reason I'm saying all this today is to -- I want to just put that out here that this isn't going to be your last view of these rules. This is like the beginning, this is like before the beginning actually of the formal process, but it's really important on behalf of the petitioners for us to have you all vet them, express concerns, and part of your statutory role is to advise the Commission on rulemaking. And if you have any questions or concerns, we want to be able to address that.

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And I'm going to leave it with that and open
 1
    it up to any questions you might have with regard to any of
 2
    the documents that I provided you.
 3
                    CHAIRMAN SMITH: Does anybody have any
 4
 5
    questions for Kim?
                    MR. ANASTASIO: Is this rule necessary for
 6
 7
    this equipment to be legal in Texas? I mean, is there -- are
    there other rules that this particular equipment can fall
 8
    under?
 9
10
                    MS. KIPLIN: The shutter cards are bingo
11
    equipment.
12
                    MR. ANASTASIO: Okay.
1.3
                    MS. KIPLIN: And standing alone, these right
14
    here, that's bad for the court reporter, sorry about that.
15
    These have already been approved. My client, the
16
    manufacturer, submitted these for approval about six years
17
    ago. You asked me, was it do we need rules? Is that what --
18
                    MR. ANASTASIO: Is a new rule necessary?
19
    is there -- are we certain that there isn't a rule that
20
    already exists that covers the shutter card systems?
21
                    MS. KIPLIN: So let me answer like this:
22
                    I believe that there's not a requirement or a
2.3
    need for the rules that when our earlier conversations with
24
    the staff, the staff's preference was to go forward with
2.5
    rulemaking and I -- they're -- you know, staff's here and
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- 1 | they can speak for themselves, but it was -- it's my
- 2 understanding it's to make sure that there's a public
- 3 process, there's transparency, people have a chance to weigh
- 4 in, and so it's not just a big surprise if all of a sudden
- 5 | the system, the shutter card system is in a -- you find it in
- 6 a hall.
- 7 MR. ANASTASIO: Okay.
- 8 MS. KIPLIN: So I don't know if that's
- 9 | completely responsive, but.
- 10 MR. ANASTASIO: If the staff wants it, then I
- 11 | think that's good enough for me.
- MS. KIPLIN: Yeah. It's my understanding
- 13 | that's what they want at this time.
- 14 CHAIRMAN SMITH: I think it would definitely
- 15 define a lot of things that are not currently --
- MS. KIPLIN: Yeah.
- 17 CHAIRMAN SMITH: -- specific to this
- 18 particular style of gaming. Is that fair to say?
- MS. KIPLIN: I think that's fair. I mean, I,
- 20 | you know, I'll stand on it again. I don't think that there's
- 21 | a legal necessity to do rulemaking. Does it hurt? No, I
- 22 don't think so.
- 23 CHAIRMAN SMITH: Sure.
- MS. KIPLIN: You know, it's an open process.
- 25 I've tried to draft these as generically as possible, you

know, using the card-minding rules as a model so they're not
specific to a particular manufacturer. When somebody wants
to go get shutter cards and design it and comply with
whatever the rules are that are eventually adopted, if that's
the case, then that's good for the bingo industry to have

MR. ANASTASIO: I Agree.

options.

We have in the tool chest in the industry, I think that's certainly a mantra that the industry has had for quite some time is anything new and anything that we can put in the tool chest for use for later. It may not be an industry saver, but, you know, if you've got more tools in your pouch, you can fix a lot more problems.

I'd like to -- does staff have any comment on
this process or want to add anything?

MR. VANCE: I do, and I would just say that I agree with everything Kim said. We're mostly concerned about publicizing this. It's new, it's electronic, we don't want anybody to get caught by surprise. You know, there's reasonable arguments that it needs to be a rule or that it doesn't need to be a rule, but people are welcome to hear those arguments during public comment or public hearing.

CHAIRMAN SMITH: Well, personally, I love the transparency in all this. Everybody's been very forthcoming,

- 1 | very up-front about everything, and in the past that hasn't
- 2 | always been the case. And I'm not pointing fingers or
- 3 | casting aspersions or anything, but it's definitely a breath
- 4 of fresh air and I personally love that. Gets everybody on
- 5 | the same page.
- Is there any other questions or comments about
- 7 | this? Emile, you good?
- 8 MR. BOURGOYNE: Yeah, we only had one other
- 9 question. Is there anything proprietary or patented here?
- MS. KIPLIN: No, it's generic. It's, like I
- 11 | said, it's modeled after the card-minding rules, so.
- MR. BOURGOYNE: I, under -- I knew that, I
- 13 | just wanted it on the record. Thank you.
- MS. KIPLIN: That's fine.
- 15 CHAIRMAN SMITH: Gotcha. Okay. All right.
- 16 | So we have on the table to -- unless anybody else has another
- 17 | comment about this, we -- this is a action item to approve or
- 18 | I guess endorse the petition for rulemaking for the shutter
- 19 card bingo systems. Is that worded correctly? Okay. Yeah,
- 20 to enforce the -- the petition for rulemaking.
- 21 MR. MARTIN: I'll make a motion we endorse it
- 22 --
- 23 CHAIRMAN SMITH: Okay.
- MR. MARTIN: -- and ask for the support of the
- 25 | Commissioners in passing the rules.

opinion requested about the stackable \$50 games. There was a

- 1 Bingo Advisory Committee -- bingo advisory opinion requested
- 2 by Jimmy Gaskin out of, I think it was Belle Meade about the
- 3 | legality of the stackable \$50 games and his letter is on the
- 4 | website.
- 5 This is not an action item. This is just open
- 6 for comment and public comment. If anybody has any insight
- 7 or wants to address this; questions, comments, this is the
- 8 part of the industry BAC part where we hash this out.
- 9 Anybody comments?
- MR. MARTIN: First and foremost, is it legal
- or is there some way you can do it where it is legal or is it
- 12 | totally illegal and off the table?
- 13 CHAIRMAN SMITH: I think that's what the bingo
- 14 advisory opinion will sort out for us. I don't know what
- 15 | kind of timeline they've got left. I know there's a -- I
- 16 think there's a -- some criteria for timeline on response
- 17 | from the staff, but I'm not sure what that is. I'm sure
- 18 maybe LaDonna or Tyler can or Bob can, you know, give us some
- 19 insight on that.
- 20 MR. VANCE: Sure. So it was filed on June
- 21 | 22nd and so we have 60 days after that, roughly by the end of
- 22 | this month, to either respond to it or refer it to the
- 23 Attorney General's Office for an attorney general opinion.
- MR. ANASTASIO: What is it?
- 25 CHAIRMAN SMITH: Which what?

MR. DUNCAN: Well, this is Tommy Duncan.

24

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you think?

Well, I believe at the last meeting it was something if the the paperwork was right, you know, what do you do? So, I mean, where do you stand on that comment?

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- MR. VANCE: So the law says that if there are individual prizes, \$50 or less are exempt from, you know, the occasion limit. The law also says that a single game may not award a prize or a single -- a prize may not exceed \$750 in a single game.
- So my opinion is that the statute is pretty vague and therefore, we're -- staff is going to recommend that we refer this to the Attorney General's Office. So other than that, I don't really want to speculate anymore on what it means or what it doesn't mean.
- It's a very vague statute. And in some regards it's silent as to the aspect of what actually stack cards, it really doesn't say anything at all.
- MR. DUNCAN: Well, hypothetically, if the
 attorney general, if it goes there and they do an opinion, is
 there any recourse for the BAC if we don't agree with the
 opinion?
- MR. VANCE: No, Commission's going to follow the legal advice.
- 23 CHAIRMAN SMITH: Tom Stewart?
- MR. STEWART: For the record, Tom Stewart,
- 25 representing Texas Charity Advocates. I think one potential

recourse that you have, one potential recourse you have would be a legislative fix.

CHAIRMAN SMITH: And Tom's statement is that there may be a recourse in a legislative fix, which that is always -- that's always the case. We do have a legislative session coming up. So if somebody wants to try to tackle that or get with us outside the BAC.

BAC's not allowed to officially propagate legislation, I guess, is the proper term. But none of those — there's several groups outside the BAC that would probably like to tackle that if it was tackleable. That is not my forte. But I'm sure there are people you can get in touch with to tackle that.

Glenn Goulet.

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MR. GOULET: Thank you, Chairman.

CHAIRMAN SMITH: Yes, sir.

MR. GOULET: For the record, Glenn Goulet with K&B Sales. More of a question I guess for Tyler or the legal team at the Lottery. So on August 22nd, I think that was the day you said, you would refer it to the attorney general -- you may refer it to the Attorney General's Office. Are they under any timelines as to when they must --

MR. VANCE: Yeah. They have --

MR. GOULET: -- react?

MR. VANCE: -- 180 days.

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MR. GOULET: So they have 180 days then to
 1
 2
    issue an opinion one way or the other or no opinion?
                    MR. VANCE: Yeah. Or they may decline to
 3
    issue an opinion.
 4
 5
                    MR. GOULET: Got it.
                    MR. VANCE: And then they just send it right
 6
 7
    back to us, at which point we'd have to issue our own
 8
    opinion.
 9
                    MR. GOULET:
                                And then are you -- then is the
10
    Lottery obligated then? If they send it back to you, the
11
    attorney general, is the Lottery Division obligated to --
12
                    MR. VANCE: Yeah, I believe we have 10 days
13
    after that, after the attorney general rules on it or
    declines to rule on it, we have -- it tolls our 60 day
14
    deadline.
15
16
                    MR. GOULET:
                                 Thank you.
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                    CHAIRMAN SMITH: One of the things that, and
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    this is just for general information, just kind of a industry
19
    sounding board type thing. I've been contacted by several
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halls that are not doing the stackable \$50 games and they are in direct competition with halls that are doing the stackable \$50 games. And the reason that some halls won't do it is because they don't personally feel that this is in the lines of the statute and the administrative rules, so they're nervous to do it. There are other halls that have a

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difference of opinion.

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However, what happens is you get into a case of one hall having a tool that the other hall is not willing or doesn't feel like it's legal and it creates an unclear playing field in the industry. And you can, with these timelines of 180 days and 60 days, just for general information, that can make or break a hall that's close to getting into negative net proceeds and could cause a hall to close if timelines are maybe adhered to or exceeded; I mean, in a shorter version.

I think this is a pretty urgent matter. I'm speaking for myself; I think this is a pretty urgent matter and needs to be addressed as soon as it possibly can. There are halls that are teetering on closing because they're afraid to do this and a hall down the street is doing this. So it is definitely urgent and of a time sensitive matter.

Any other comments on this?

MR. DUNCAN: Tommy Duncan. How are you going to respond to the Commissioners tomorrow if they ask you about this?

CHAIRMAN SMITH: Well, in the best way that I can and be honest and truthful. The BAC isn't -- we didn't take action on this.

MR. DUNCAN: So they shouldn't even ask you then, right?

CHAIRMAN SMITH: Well, I can't control what the Commissioners do. I think they have a -- I think they have the right to ask me anything they want to ask, as long as it's having to do with the bingo industry. I don't think that's on their agenda tomorrow.

2.5

MR. MARTIN: I'm confused. Would it be best to wait until we get a ruling from the attorney general or where should we go on that?

CHAIRMAN SMITH: And --

MR. MARTIN: I mean, you can't -- you can't say this is illegal when nobody's made a specific ruling on it.

CHAIRMAN SMITH: I think that's where the debate comes in and that's -- I think that's part of the reason for the requesting of the advisory opinion. Because that -- I think this may fall in a gray area somewhere. I'm not a lawyer and I don't want to get to practicing law without a license. So I think it's procedure at this point. Tyler?

MR. VANCE: I want to say, too, if the attorney general takes it up as they accept the petition, they -- they'll almost always, and I think they would give everyone a month to submit any briefs to respond to it, just provide them with information, pros, cons, whatever everybody thinks. And if that's the case, they'll send a letter to us

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and then we'll publicize it with the BAC and copies from
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 2
    other people, so that everybody in the industry has the
    opportunity to inform the AG's office about their feelings on
 3
    the rule.
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                    CHAIRMAN SMITH: Gotcha. Melodye?
                    MS. GREEN: Well, I was -- a question for the
 6
 7
    staff. If you were to do an audit on somebody that were
    playing this game, how would you look at those games? Would
 8
 9
    you say -- would you fine them, would you just wait for the
10
    attorney general opinion?
11
                    MR. DUNCAN: Well, I'll answer that for him.
12
    How would they know?
13
                    MS. GREEN: Well, you do an audit. Well --
14
                    MR. DUNCAN: I understand, but how would you
1.5
    know?
16
                    MS. GREEN: I know there's a hall, not one of
17
    mine, in Tarrant County that would probably --
18
                    MR. DUNCAN: I mean, your schedule of prizes
19
    is $50 --
20
                    MS. GREEN:
                                Four -- 8,000, you know, with four
21
    to $8,000 (indiscernible), that's a lot of $50. So --
22
                    MR. DUNCAN: Would they ask in an audit how
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I think you have to provide a

you achieved all those \$50 games? I mean, how would they

CHAIRMAN SMITH:

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24

25

know?

game schedule, don't you? 1 2 MR. DUNCAN: A schedule of prizes. what Tyler addressed at the last meeting, the schedule of 3 prizes. 4 5 MS. GREEN: How would you proceed? MR. VANCE: I would advise LaDonna that the 6 7 law is unclear on this and she would have to make an 8 enforcement decision based on that. You know, this occurs in 9 agencies all the time. People have to decide whether or not 10 they want to spend resources pursing a law that's -- either 11 unenforceable or that doesn't exist, you know, so that's why 12 in the long run, we would like the AG's opinion on this, 13 because this is the kind of thing that gets challenged up to 14 a different court eventually because somebody could say -- no 15 matter what we do, somebody could say that we're acting 16 without the authority to do because the law is not very clear 17 on this. 18 MR. DUNCAN: And Tommy Duncan again. 19 CHAIRMAN SMITH: Yes, sir. 20 You know, there've been some MR. DUNCAN: 21 complaints and, you know, there's been some onsite, people 22 going onsite, but they can't comment on that. So I'm sure

That's correct. Yeah, we can't

they're going to hold that comment until after we go through

this next process. Would that be correct, Tyler?

MR. VANCE:

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24

- 1 speak about enforcement.
- CHAIRMAN SMITH: Gotcha. Gotcha. Okay. Any
- 3 other comments on this?
- 4 MR. SEGEBARTH: What -- right here. Larry
- 5 | Segebarth with Game Print Solutions.
- 6 CHAIRMAN SMITH: Yes, sir.
- 7 MR. SEGEBARTH: So the \$50 games are provided
- 8 | for, we can -- there is no issue -- there is no question that
- 9 the \$50 games can be played in the state of Texas without
- 10 | counting as the session.
- 11 CHAIRMAN SMITH: Correct.
- MR. SEGEBARTH: So I guess is it the
- Commission's position or is the question going to be whether
- or not it can be cumulative -- a combination over \$750 or
- 15 | under \$750?
- 16 MR. VANCE: Yeah, so the problem is 2001.420,
- 17 | and it says that there's a \$2,500 occasion prize limit,
- 18 except individual -- in quote, individual prizes of \$50 or
- 19 less. It's not really clear what individual prizes mean. In
- 20 this case, they're saying that I'm going to sell 20 identical
- 21 bingo cards and you're going to win 20 individual \$50 prizes
- 22 on each one. Is that what individual prizes mean; I don't
- 23 know.
- 24 And so the question is if I give away 20 -- 20
- 25 | \$50 individual prizes, is it really 20 individual prizes or

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is it a thousand dollars? If it's a thousand dollars, does
 1
    it count against the $2,500 limit and does it exceed the
    single game limit of $750? If it's 20 $50 prizes, then you
 3
    know, then it's okay. If it's one thousand dollar prize,
 5
    then it's -- then it goes against both of the other general
    rules. But it's not really clear what an individual $50
 6
 7
    prize means. Do we have to treat them as separate $50 prizes
 8
    or are they treated as one aggregate thousand dollar prize or
 9
    is it one $50 prize divided by 20?
10
                    MR. SEGEBARTH: Okay.
                                           Thank you.
11
                    MR. VANCE: Yep.
12
                    CHAIRMAN SMITH:
                                    Tom Stewart?
1.3
                    MR. STEWART: Tom Stewart again on behalf of
    Texas Charity Advocates. I think the issue here is someone
14
15
    in the industry has seen this happen and they're -- and they
16
    asked themselves the question, is this really legal or not?
17
    And so they asked the cop on the beat, the regulator, for
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attorney general for their opinion of what the current law is. Right? And so it's -- kickstarts this whole process.

So that's really what I think we're trying to determine here or the issue at hand is, is how do we read existing law? There is the opportunity as Trace said earlier, and as I noted to Tommy's question, we can bring --

clarity on that. And our regulator is telling us hmm, we

gotta think about this. And in fact, we may have to ask the

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we -- people within the industry can petition the Legislature 1 2 to clarify the law in a way that we want that to happen. Absent that, we need to go through this process because we've 3 -- a way has been found to potentially, I don't want to use 5 this word, but I'm going to use it anyway, skirt the law, you know, you can argue it round or flat. But our regulator is 6 7 saying we need some -- we need to bring some clarity to this 8 because somebody from the industry came and asked us to bring 9 clarity. That's the process that we're in right now. 10 CHAIRMAN SMITH: I think that pretty much sums 11 it up, Tom. Thank you. Anybody else? 12 AGENDA ITEM 10 13 CHAIRMAN SMITH: Okay. Moving on, number 10, 14 discussion on Commission website updates. Corey Harris. 1.5 MR. HARRIS: Thank you, Mr. Chairman. This is 16 Corey Harris. So when I had the presentation a couple of 17 meetings ago, probably the first meeting of the year, I think 18 would have been the one, we had taken a look at the website 19 as it exists currently. And if you'll recall at that time, 20 my statements and assessments of the website were that 21 there's nothing wrong with it and it is perfectly functional. 22 Exploring it a little bit further, I haven't 23 changed my initial interpretation, but the question becomes, 24 you know, what is the purpose of that website? Who -- what

Is it a public

is the user that it is intended to serve?

- 1 tool? Is it a tool for the hall operators, for the committee
- 2 | members, who is the intended user? Also, who is putting this
- 3 | together? Who is the person that is responsible for the
- 4 information that's on it? How frequently do they update it
- 5 and what consideration do they give the various tabs that are
- 6 on the site?
- 7 I don't expect anybody sitting in this
- 8 | horseshoe to know the answers to those questions, but if
- 9 | we're going to proceed further with making any kind of
- 10 | serious recommendations, we need to know who to talk to about
- 11 that. And that might be a staff question. And these are all
- 12 open-ended, so anybody can feel free to jump in and fill in
- 13 the gaps.
- 14 And there we go.
- 15 CHAIRMAN SMITH: And Melodye, I know you've
- 16 | had some suggestions on the website stuff, too. And Corey, I
- 17 | don't know, you may have sent it, I may not have got it. But
- 18 | if you could, when you get time, send that to all of us, all
- 19 your recommendations.
- MR. HARRIS: Sure. Sure.
- 21 CHAIRMAN SMITH: In an email; that way we can
- 22 look at it hard copy, and there might be some more
- 23 recommendations as well on that.
- MR. HARRIS: And real quick, Melodye, if I
- 25 may? It's really hard to make a recommendation when we're

- not even sure what the goal is. I mean, what exactly -- who is the website meant to service? Is it just meant to be a bulletin board and information? Just boom, here it is, sift through it at your pleasure.
 - You know, everything is covered on there.

 Everything I would ever want to know is on there. It does take some knowhow to get to it. You've gotta open a lot of doors to get to the room you might be trying to get into.

- 9 So that's the question is who is this for? Is
 10 it just an information dump or is there actual structure to
 11 the chaos? So we --
- 12 CHAIRMAN SMITH: That's -- I think that's a really good question.
 - MR. HARRIS: And we need to determine that before we can say, well, here's what we recommend it needs to be. Well, whoever the architect of this building is --
- MR. HARRIS: -- needs to make himself or herself known.

CHAIRMAN SMITH: Sure.

CHAIRMAN SMITH: Tyler or Bob, maybe, are there constraints that you have that the website has to be geared towards or is it just a user friendly for every, I mean, I don't know if there's any qualifications that you have to have for your website before we step off in a hole here and go, hey, we would like to have X, Y, Z. You know, I

```
don't know if there's -- does that -- am I making sense?
 1
 2
                    MR. BIARD: Yeah.
                                       This is Bob Biard.
 3
    Department of Information Resources has rules about
    accessibility.
 4
 5
                    CHAIRMAN SMITH: Okay.
                    MR. BIARD: It's a section of those rules.
 6
 7
    And for some reason I think it's called -- it's Rule 202, I
    believe. Anyway, that's really I think the only sort of
 8
 9
    restriction about things that are on our website, they need
10
    to be accessible by people who, you know, may be challenged
11
    with reading or hearing, that sort of thing. But other than
12
    that, and I understand our website is (indiscernible). But
13
    that's kinda the only consideration.
14
                    CHAIRMAN SMITH: Well, I think -- I was kind
15
    of asking along the lines of what he was saying is who -- who
16
    is it set up to service? And I didn't know if y'all had
17
    quidelines of --
18
                    MR. BIARD: It's the -- you know, we're a
19
    public agency.
20
                    CHAIRMAN SMITH: It's over there?
21
                    MR. BIARD: So it's all the people that
22
    enforce, the regulatory focus on funding that --
2.3
                    CHAIRMAN SMITH: Gotcha.
24
                    MR. BIARD: -- but it can provide -- it could
```

provide useful functions and features that are useful to

licensees with the players. I mean, it definitely it's okay
to focus it, you know, functionality is focused on the user,
so that's certainly all the --

MR. HARRIS: And perhaps it could just be as simple as -- this is Corey Harris -- as when you go to the site, that it actually takes you to a homepage that offshoots three different homepages, where it's just got -- it's literally got three choices; the public, manufacturer or industry. And depending on what you click takes you directly to those individual things. That way you're not sifting one big thing to get -- if you're a public person and you're wanting to know, you know, what's the legality of hosting a charity bingo game, or where can you play bingo. You have a -- an issue with your local bingo hall, who do you call? That's a public question and should all be directed in this public side.

If you're a manufacturer and you need clarification on regulations or rules or anything like that, that's all covered in this page. So I think we ought to do our best to separate all of this information out for clarity and for transparency. You know, I mean, this being a website that's served by the Texas Lottery Commission it's goal first and foremost ought to be to serve the public, because that's what any government entity or regulatory agency is there for supposedly, is to serve the public. So that I believe ought

to be agenda or goal number one, is to make sure that anybody
who's a member of the general public and has a question about
charity bingo can get their questions answered.

Anybody else in the industry, they don't need the website. We can pick up the phone or send an email to get answers to our questions much easier than the public can.

CHAIRMAN SMITH: Yeah, Tom?

MR. DUNCAN: Tommy Duncan. I'd like to expound on that. I like his idea. I think it should be used more as a promotional tool. I mean, the limited number of people in the industry that get on there know where to go. They know they're going to the statewide reports. They know they're going to the quarterly reports. The everyday Joe should have that page to go to, hey, there's 30 bingo halls in San Anton, there's this, promote our industry with the website. We're paying for it. You know, I mean --

MR. DUNCAN: Exactly.

MR. HARRIS: -- presentation of that.

MR. DUNCAN: I mean, you know, put on there

net proceeds for 2021 were 45-million.

that in my initial --

MR. HARRIS: Right.

MR. DUNCAN: Go help charities.

MR. HARRIS: Well, there's a lot of stories out there, you know, just in my small corner of the world in Arlington, you know, we put in excess of \$60,000 a year of pure charity money into the city of Arlington in various charity programs.

6 MR. DUNCAN: There you go.

MR. HARRIS: Now, you know, you can keep going in that bingo hall and you see where all that money comes from, but the fact of the matter is charity bingo does a tremendous amount of good in the state of Texas.

MR. DUNCAN: Sure.

MR. HARRIS: And most people don't realize that.

Staff question, I guess. Is there somebody you want us to work through or, you know, collaborate with before we bring something to the staff as a suggestion? Or, I mean, obviously I don't -- I can barely write an email, LaDonna can attest to that. So Tommy, thank you for lumping me in with y'all that know how to access the website very well. I'm technologically challenged. But is there somebody that you want us to work through or collaborate with?

MS. CASTAÑUELA: You know, when you get your list together, just send it to me, Trace, and I'll figure it out.

	35
1	CHAIRMAN SMITH: Okay. All right.
2	MR. HARRIS: Mr. Chairman, if I may?
3	CHAIRMAN SMITH: Let me ask one more question.
4	MR. HARRIS: Please.
5	CHAIRMAN SMITH: And my next question was, and
6	along the lines of what Corey's talking about, is there
7	analysis done on the use of the website? Like who clicks on
8	it more? Is it the general public? Is it the licensees? I
9	mean, is that information even available?
10	MR. HARRIS: Yes.
11	CHAIRMAN SMITH: I think that may help direct
12	us a little bit in our process.
13	MS. CASTAÑUELA: I have seen numbers about how
14	many people visit the website, but I don't know that there is
15	a way to break it down. I don't know the answer to that.
16	MR. HARRIS: Mr. Chairman
17	UNIDENTIFIED VOICE: Should be through logins.
18	MR. HARRIS: the short answer to that is
19	always yes. There is not one single click of a mouse that is
20	not tabbed in one column or another. So while we may not
21	know it, I can assure you the person who is hosting and has
22	the website can tell you what tab was clicked, how long an
23	individual user was on the tab. It's not I mean, it's not
24	like anybody has to do it, the computer does it by itself.
25	It's programmed to to measure those things.

So we can't find that, and I don't know anything about it. I turn the computer off and on, that's as much as I know about it. But I know enough of them to know that they are recording every click for however long you're on a page. If it's one second, a half a second, 30 seconds, it'll tell you.

CHAIRMAN SMITH: Well, I know one of the

things that we've been working on in the industry is and this may be a parallel, but is getting people to file quarterly reports through the website. And last time I talked to LaDonna, she said that was up quite a bit. I hope that trend is still continuing on. Is that --

MS. CASTAÑUELA: It is -- it is up some, and I'm excited about that. People that I've talked to like Ms. Green, have told me that they are filing electronically and I appreciate it. Anybody that is doing that, especially the ones that are new to it.

Staff is working with me on user manuals. I was hoping to have those out on the website I think I told you all in June, but they hit a snag when I told them it needed to be something that I understood and could use. And so they're getting closer. They're getting closer. I think it'll probably be later before the next meeting.

CHAIRMAN SMITH: Awesome.

MS. CASTAÑUELA: But you'll get a director's

- message about it with links to those user manuals and I think
 that you're going to find them helpful. If you have any
 comments, absolutely let me know.
- 4 CHAIRMAN SMITH: Okay.
- 5 MS. CASTAÑUELA: We want to, you know, know 6 how we can improve them.
- 7 CHAIRMAN SMITH: All right. Excellent.
- 8 Corey, you have anything else, sir?

2.5

- MR. HARRIS: I mean, I really -- I don't feel like we accomplished too much on this tirade I just went on, but we really need to know who is -- who's hosting the website, who's responsible for it? Because I can tell you it's being paid for handsomely. It's a nice website. The functionality of it is professionally done. It's a very nice website and those are not cheap.
- So the Lottery Commission, somebody somewhere in accounting is stroking a check for web service. I'm just curious who is that entity or that person and how can we get in touch with that person?
- any -- anything like that I think would have to go through staff before we were able to talk directly with the -- and -- and to be clear, all we can do is make recommendations. We don't actually get to talk with the provider, I guess if that's the right word.

MR. HARRIS: Yeah. 1 2 CHAIRMAN SMITH: We just get to make the recommendations to staff; hey, look, you know, we would like 3 X, Y, Z, and that's -- I think that's kind of where we're 5 trying to gear this towards. Like, I know for me, it's hard to navigate the website, but I'm very challenged. And the 6 7 only reason I do find the buttons that I do is because I know 8 where to go through trial and error. But I think if we 9 concentrate maybe on being more user friendly having more 10 buttons or a ticker or, you know, something where it says, 11 you know, on the front page, BAC meeting, instead of having 12 to go to About Us and then click down on BAC and then it's a 13 14 step process. 14 Now, granted, I don't think that we are the 15 most important entity at the Lottery Commission here, but 16 maybe if more people knew about it, they would be more 17 involved. Will? 18 MR. MARTIN: I'd like to make a motion to 19 table this until the next meeting, put it on the agenda, give 20 the BAC members some time to come back with some actual 21 written out recommendations. 22 CHAIRMAN SMITH: That sounds like a plan to 2.3 me. MR. ANASTASIO: I'll second that. 24

CHAIRMAN SMITH: All right. Michael with a

second. All in favor? 1 2 (Chorus of "ayes") 3 CHAIRMAN SMITH: Any opposed? All right. Motion carries. 4 5 AGENDA ITEM 11 CHAIRMAN SMITH: All right. Any old business? 6 7 Moving on to number 11; any old business? Public comment, old business? Anything? Bueller? No? Okay. 8 9 AGENDA ITEM 12 10 CHAIRMAN SMITH: All right. Let's go to 11 number 12, new business. I know we've got a couple people 12 wanting to bring some stuff up. I think, Will, you had some 13 stuff, did you? Did I have that correct or no? 14 MR. MARTIN: I -- after I talked to LaDonna, 15 it was about a \$50,000 operating capital. And you couldn't 16 file as a director for a waiver to bring it up. We did, I 17 think, brought ours up to 75,000, but it's only good for two 18 quarters. And I was informed that to change that from a 19 temporary thing, we'd have to go through legislative process. 2.0 So that's where I'm with that. 21 CHAIRMAN SMITH: I'd be willing to talk to you 22 about that after the meeting, if you'd like. MR. MARTIN: Yeah. Yeah. 2.3 CHAIRMAN SMITH: That would -- I think that's 24

a recurring thing for a lot of charities that are -- did very

1 well.

MR. MARTIN: Yeah. Because \$50,000 don't go anywhere nowadays -- what I'd really like to see is 75, at least 75,000 and have a yearly process of if cost of living goes up 10 percent or 9 percent, we'd like to raise that up too.

7 CHAIRMAN SMITH: Okay. All right. Thanks, 8 Will. Any other -- Melodye, you have anything?

MS. GREEN: Yes. When I finished my quarterly report online this time for jackpot, I, you know, I started looking, I was, why are we so -- our sales were really good. I was like why am I so upside down? How much more money? And I compared my quarterly reports from last year to this year and look at the difference. My paper went up 130 percent and my tabs went up 74 percent.

Now that's not because the manufacturers have gotten super greedy. One of the things happened is that we're so panicked about having pull-tabs, if you offered me anything we'll take them, because we had to have them. We were at the point -- but this -- this was eye opening to me. I did not realize how high our expenses are. This does not included utilities or employees, if you can find them.

Trace came to our -- visited us one night in the hall, and he was impressed on how good the staff is. He goes, how do you do that? I said, boy, I pay them. You've

got to pay them, you've got to give somebody a living wage or you're going to lose them or they're going to steal, they're going to try to find some way to do you in.

But anyway, I just wanted to get this. I know

- that people involved with bingo can see this. I just didn't know that the lottery staff themselves had any idea. Because like I said, I don't think y'all buy pull-tabs or buy paper much, but the cost has been really tough. So it's not us
- 9 just flittering our money away. It's just the true -- the
 10 130 and 74 percent really surprised me.
- MR. ANASTASIO: I'm seeing exactly the same thing.
- MS. GREEN: Isn't this awful?

- MR. ANASTASIO: I mean, it's -- yeah. It -
 if I brought in my numbers, the percentages would be almost

 exactly the same as what you've got here.
- MS. GREEN: Basically, this was to give them a heads up of what they're going to see on the second quarter.

 Why are your expenses so high up? It's not because, you
- 20 know, we bought a margarita machine, which we might, but it's
 21 -- just because of this here, so.
- Just seedade of enis here, so.
- MR. ANASTASIO: Well, the big thing --
- MS. GREEN: Am I --
- MR. ANASTASIO: The big thing from my
- 25 perspective is at some point as these costs rise and we don't

have a larger amount that we can give away, that we're also going to wind up with a smaller amount that we can give away to charities and stuff.

MS. GREEN: I understand.

MR. ANASTASIO: I mean, right now, at the end of the first quarter, I was projecting that our VFW just it's bingo by itself three days a week two special sessions a month, was going to give away about \$200,000 in -- to charities in Copperas Cove and surrounding areas.

MS. GREEN: That's great.

MR. ANASTASIO: Yeah. But now it's -- when these costs are going up, it's putting a dent into that. My projections from six months ago are going to have to be cut by probably 10, maybe even as much as 20, 25 percent for the follow up quarters, because expenses are just getting so much higher.

MS. GREEN: That's the thing we're talking about, having the tools in our box. If we don't get more tools in our box, it's hard to plug up the leak in the dam. We gotta get a bigger box.

So anyway, it was just an FYI thing. There's nothing we can do about it.

CHAIRMAN SMITH: Well, Melodye, I can say this. I hope everybody is paying attention to their expenses and their costs as well as you are. If -- I know there's a

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lot of halls that don't, so kudos to you for managing that
 1
 2
    and staying on top of that.
 3
                    I know one of the big issues is the rising
    cost of pull-tabs. Pull-tabs is a fixed profit item.
 4
 5
    Anybody doesn't know what that is, pull-tabs, you're only
    going to make a certain percentage out of the box. No matter
 6
 7
    the cost of the box to the charity is $5 or $40, it's still a
 8
    fixed price product and that's scary for a lot of people.
 9
                    And, you know, I know I'm sure Tommy and Emile
10
    are doing everything that they can to maximize the profits,
11
    but I believe there is a percentage floor on the payout. Is
12
    that correct, Emile?
13
                    MR. BOURGOYNE: That's correct. Yes.
14
                    CHAIRMAN SMITH: Do you know what that is
15
    right offhand?
16
                    MR. BOURGOYNE: No. Not off the top of my
17
    head.
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18 CHAIRMAN SMITH: Tommy?

MR. DUNCAN: I believe it's 65/35.

20 UNIDENTIFIED VOICE: 65/35.

21 CHAIRMAN SMITH: 65/35? Okay. So maybe we

22 | need to look at that sometime in the future.

MR. BOURGOYNE: That's by rule, isn't it?

MR. DUNCAN: Yes, that's by rule. That would

25 have to be legislative to --

```
CHAIRMAN SMITH: Okay. And you have tabs that
 1
 2
    are set at that percentage payout I'm sure?
 3
                    MR. DUNCAN: Do I have?
                    CHAIRMAN SMITH: You have tabs that are set at
 4
 5
    around that percentage payout?
                    MR. DUNCAN: Yeah. Some are. They range all
 6
 7
    across the board, you know. Some try to get more --
 8
                    MR. BOURGOYNE: Some go higher. But it --
 9
    it's, you know, it's a slippery slope. It takes winners to
10
    make players. If we take the winners out of the game to get
    more profit to the game, we tend to lose players.
11
12
                    MR. DUNCAN: It's a fine line.
1.3
                    CHAIRMAN SMITH: Completely understand that.
14
                    MR. BOURGOYNE: So you have to have a kind of
1.5
    a smorgasbord of payouts to try to mix and match anyplace you
    can. But our costs have gone -- have gone way up.
16
17
                    CHAIRMAN SMITH: I'm sure.
18
                    MR. BOURGOYNE: Including salary, just to try
19
    to hire people.
20
                    MS. GREEN: Right.
                                       Yeah.
21
                    MR. DUNCAN: It'll slow sales if you go from
22
    one in eight to one in 16, one in 20, then the player catches
23
    on quick, it'll stagnate everything, you know? So it -- it's
24
    really tough. I mean, it's a -- it is a slippery slope.
25
                    CHAIRMAN SMITH: Okay. Any -- yes, sir.
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MR. MARTIN: Can I make a comment on
 1
 2
    attendance, about our experiment there in Victoria.
 3
                    CHAIRMAN SMITH: Sure, absolutely.
                    MR. MARTIN: It kind of came together
 4
 5
    accidentally. Friend of mine, he's a talk show host on the
    radio early morning. And so, basically what he did is he
 6
 7
    called me up and said, if you give me $400 a month I'll bring
 8
    a crowd out there to your bingo hall. And I said well, let's
 9
    try it for a month or two and see what happens.
10
                    So we put him on a Thursday night, which is
11
    usually a pretty bad night where we have 80 to 85 people.
12
    First night, he came out there, it was 183 people. So I
1.3
    think maybe sometime we're targeting the wrong crowd, you
14
    know, instead of saying, well, everybody's sitting home
1.5
    watching TV, I want to put -- run my commercial during the
16
    weather forecast or something like that. I think we need
17
    kind of -- it helped us, experiment and find out what people
18
    are actually listening to. And those people come out there
19
    just to BS with that guy. So this is -- it was a great thing
20
    we've tried.
                  That's all.
21
                    CHAIRMAN SMITH: All right.
22
                    MR. DUNCAN:
                                Tommy Duncan. Trace, does Tom
23
    have any more information on that little promotion you got
24
    going?
25
                                     Funny you should say that.
                    CHAIRMAN SMITH:
```

was fixing to ask him.

MR. STEWART: Tom Stewart with Texas Charity
Advocates again. I actually haven't -- I should have looked
before coming to this meeting, so I don't have details, but
the last time I looked, you know, we're on track to be about
three-quarters of the way through of a \$100,000 digital
advertising buy. So it's a -- it's -- you know, you're going
to get served on your phone or on your laptop. Maybe on your
desktop, but mostly, you know, it's going to come through
your phone. It -- and it's got a couple of different levels
of both geotargeting and shoot, I'm forgetting the other word
the soc --

UNIDENTIFIED VOICE: Behavior.

MR. STEWART: -- yeah, the behavioral stuff.

And so depending on where you are and who you might be, you know, that -- that increases your chances of being served up one of those ads. If you are served up an ad and you click on it, we're talking about banner ads, you click on, it takes you to, letsgobingo.org, which we organized and put together several years ago.

And it has things like put in your -- your zip code and it tells you what the nearest bingo hall to you is. So you can either file it away and say, I'm, you know, I want to go bingo at some point this week, I now know where to go or, you know, let me hot foot it over there right now.

```
You guys help me if I'm going to -- if y'all
 1
    know better, but the last time I checked, what we were able
 2
    to tell was that it had driven at least 20,000 people into
 3
    bingo halls across the state. I think that number is
 5
    probably --
                    MR. DUNCAN: Can you tell what regions they're
 6
 7
    in?
 8
                    MR. STEWART: I can tell -- I -- I can tell
 9
    down to the hall.
10
                    MR. DUNCAN:
                                 Can you put that in a report and
11
     send it to the BAC members?
12
                    MR. STEWART:
                                  Yes, I can. And I've offered
13
    this frequently to the chairman that -- that I do a full
14
    briefing on this, but --
1.5
                    MR. DUNCAN: I know you give it to the three
16
     distributors, but --
17
                    MR. STEWART: Well, and actually we've shared
    it with the others who have -- the manufacturers that have
18
19
    been a big player and heavily supported this and have to give
2.0
     a shout out to the -- to all of the distributors that are in
21
    the room here today. They've all contributed to this effort.
22
     So have been -- the manufacturers in significant ways.
2.3
                    I mean, it's, you know, on the scale wise for
24
     the state of Texas, it's small, but for the bingo industry to
25
     have a hundred thousand dollars promoting the game out there
```

right now, that's a significant step forward for us. 1 2 a scale that the industry has never tried or done before. And I think that speaks to, you know, a lot of things that 3 have come up previously in this meeting of things we ought to 5 Well, it's being -- it's actually being done. And we've been working on it for a number of years, but like everything 6 else, COVID, you know, knocked us down and it's taken us a 7 8 I would say that we're in -- a we're still, frankly, 9 in my opinion, we're in the crawling stage, closer to being 10 able to really walk. And there is -- we're -- with the 11 legislative session coming up, we've been talking outside of, 12 you know, formal channels, but we've been talking about ways 1.3 to potentially from a legislative standpoint, we could get to 14 the running stage and how we might do that and do it in a way 15 that's, you know, both -- you know, legal, appropriate, and 16 also impactful for charitable bingo, has been sort of the 17 discussion points, you know, it's, how do we actually do this 18 in sort of a, maybe a public-private partnership type of way. 19 And we're still trying to, you know, do that calculus and 20 figure that out. 21

The answer to your question is absolutely, I'd be more than happy to do a full blown report. It's going to be very similar to what the Lottery Commission does in a lot of their advertising now from a digital type standpoint. So I know that from a -- from an approach standpoint, we're

22

23

24

running with the best of them. We just don't have the scale that they have.

And I'm happy to answer any questions.

And I'm nappy to answer any questions.

MR. DUNCAN: I think you did.

5 CHAIRMAN SMITH: Thank you, Tom. We

2.0

2.5

appreciate that. And we'll look forward to your email report next time at the next meeting.

If there's nothing else on the agenda that anybody would like to address under new business?

AGENDA ITEM 13

CHAIRMAN SMITH: All right. Let's go to set the date for the next meeting. LaDonna, I think you've got some insight on that.

MS. CASTAÑUELA: So can you hear me? It's LaDonna Castañuela, Director of Charitable Bingo Operations. So this is going to be our last BAC meeting in this building. And what I talked to Trace about was it would be easier for us if we can schedule out more in the future than just one meeting at a time. Usually, it seems to me after one year that you all are meeting the day before the Commission meeting.

So if we -- what I know now is of course the Commission's meeting tomorrow, and then the next one is scheduled for October 13th. And then the next one is scheduled for December 8th. Tyler, Bob, do you know anything

```
different? That's what I know, based on information that I
 1
 2
    get.
 3
                    So it would help me and Mary Volpe to figure
    out where we're going to be having these next meetings,
 4
 5
    because right now I don't know, but we'll find something.
    And the more we can, you know, the more advanced notice we
 6
 7
    have I think the better.
 8
                    CHAIRMAN SMITH: All right. Wonderful.
 9
    don't have any schedule conflicts the day before either of
10
    those meetings. Does anybody else have any issues with that?
11
                    MS. GREEN: October 12th --
12
                    UNIDENTIFIED VOICE: December 7th.
13
                    CHAIRMAN SMITH: So October the 12th and
14
    December 7th.
15
                    MR. BOURGOYNE: What was the date in December?
16
                    CHAIRMAN SMITH: 7th.
17
                    MR. DUNCAN: Yeah, I won't be -- I won't be
18
    able to do the 12th, but that's all right.
19
                    MR. BOURGOYNE: I'm sorry, 7th?
20
                    MR. DUNCAN: I don't want to push it back a
21
    week, you're already going to be here for the Commissioners.
22
    I'll dial in or something.
2.3
                    CHAIRMAN SMITH: Yeah. I was going to say
    that we can dial in I think if it's -- that's alright.
24
25
                    MS. CASTAÑUELA: We'll figure it out.
                                                           I don't
```