



INTEROFFICE MEMO

Gary Grief, Executive Director LaDonna Castañuela, Charitable Bingo Operations Director

To: Robert G. Rivera, Chairman
Cindy Fields, Commissioner
Mark A. Franz, Commissioner
Erik C. Saenz, Commissioner
Jamey Steen, Commissioner

From: LaDonna Castañuela, Charitable Bingo Operations Division Director

Date: Thursday, February 10, 2022

Re: Item XI. Report by the Charitable Bingo Operations Director and possible discussion and/or action on the Charitable Bingo Operations Division's activities, including licensing, accounting and audit activities, reports, and special projects.

The following two reports are associated with this tab:

1. CBOD December 2021 Output Metrics and
2. CBOD January 2022 Output Metrics through January 27, 2022.

Additional information may be provided at the commission meeting.



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Gary Grief, Executive Director

LaDonna Castañuela, Charitable Bingo Operations Director

To: Robert Rivera, Chairman, Texas Lottery Commission
Cindy Fields, Commissioner, Texas Lottery Commission
Mark Franz, Commissioner, Texas Lottery Commission
Erik Saenz, Commissioner, Texas Lottery Commission
Jamey Steen, Commissioner, Texas Lottery Commission

Date: January 05, 2022

Re: Charitable Bingo Operations Division Output Metrics - December 2021

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	948	34
Lessor	224	70
Distributor	9	0
Manufacturer	18	0
BingoPlayingLocations	316	0

Licensing

Number of original applications received	1
Number of renewal applications received	34
Number of worker registry applications received	179
Number of original licenses issued	4
Number of renewal licenses issued	71
Number of worker registry badges issued	203
Average Bingo License (Temporary) Processing Time (Days)	1.69
Average Bingo License (Amendments) Processing Time (Days)	2.88
Average Bingo License (Originals) Processing Time (Days)	89.75
Average Bingo License (Renewals) Processing Time (Days)	20.94

Accounting

Number of quarterly reports processed	148	
Total payments received	33	\$62,114.29
Received by mail	20	\$48,198.58
Electronic Payment through Bingo Services Portal	13	\$13,915.71

Audit Services

Number of audits and game inspections completed	5
Number of audits completed	5
Number of game inspections completed	0
Number of complaints received	7
Number of complaint investigations completed	7

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$1,600.00
Worker Registry Activity	
Applications Denied	0
Workers Removed	0

Education

Number of individuals receiving education	47
On-line	47
On-site	0



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To: Robert Rivera, Chairman, Texas Lottery Commission
Cindy Fields, Commissioner, Texas Lottery Commission
Mark Franz, Commissioner, Texas Lottery Commission
Erik Saenz, Commissioner, Texas Lottery Commission
Jamey Steen, Commissioner, Texas Lottery Commission

Date: January 27, 2022

Re: Charitable Bingo Operations Division Output Metrics - January 2022

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	953	36
Lessor	225	70
Distributor	9	0
Manufacturer	18	0
BingoPlayingLocations	316	0

Licensing

Number of renewal applications received	7
Number of worker registry applications received	177
Number of original licenses issued	3
Number of renewal licenses issued	36
Number of worker registry badges issued	177
Average Bingo License (Temporary) Processing Time (Days)	1.79
Average Bingo License (Amendments) Processing Time (Days)	5
Average Bingo License (Originals) Processing Time (Days)	68
Average Bingo License (Renewals) Processing Time (Days)	27.71

Accounting

Number of quarterly reports processed	814	
Total payments received	321	\$3,385,324.08
Received by mail	68	\$352,556.55
Electronic Payment through Bingo Services Portal	253	\$3,032,767.53

Audit Services

Number of audits and game inspections completed	16
Number of audits completed	16
Number of game inspections completed	0
Number of complaints received	4
Number of complaint investigations completed	1

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	null
Worker Registry Activity	
Applications Denied	1
Workers Removed	0

Education

Number of individuals receiving education	46
On-line	46
On-site	0