



INTEROFFICE MEMO

Gary Grief, Executive Director LaDonna Castañuela, Charitable Bingo Operations Director

To: Robert G. Rivera, Chairman
Cindy Fields, Commissioner
Mark A. Franz, Commissioner
Erik C. Saenz, Commissioner
Jamey Steen, Commissioner

From: LaDonna Castañuela, Charitable Bingo Operations Division Director

Date: Wednesday, April 6, 2022

Re: Item VIII. Report by the Charitable Bingo Operations Director and possible discussion and/or action on the Charitable Bingo Operations Division's activities, including licensing, accounting and audit activities, reports, and special projects.

The following two reports are associated with this tab:

1. CBOD February 2022 Output Metrics and
2. CBOD March 1, 2022 thru March 24, 2022 Output Metrics.

Additional information may be provided at the commission meeting.



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Gary Grief, Executive Director

LaDonna Castañuela, Charitable Bingo Operations Director

To: Robert Rivera, Chairman, Texas Lottery Commission
Cindy Fields, Commissioner, Texas Lottery Commission
Mark Franz, Commissioner, Texas Lottery Commission
Erik Saenz, Commissioner, Texas Lottery Commission
Jamey Steen, Commissioner, Texas Lottery Commission

Date: March 11, 2022

Re: Charitable Bingo Operations Division Output Metrics - February 2022

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	949	39
Lessor	222	70
Distributor	9	0
Manufacturer	18	0
BingoPlayingLocations	315	0

Licensing

Number of original applications received	1
Number of renewal applications received	37
Number of worker registry applications received	304
Number of original licenses issued	2
Number of renewal licenses issued	46
Number of worker registry badges issued	236
Average Bingo License (Temporary) Processing Time (Days)	2.17
Average Bingo License (Amendments) Processing Time (Days)	5
Average Bingo License (Originals) Processing Time (Days)	38
Average Bingo License (Renewals) Processing Time (Days)	23.96

Accounting

Number of quarterly reports processed	163	
Total payments received	46	\$183,376.53
Received by mail	33	\$136,717.12
Electronic Payment through Bingo Services Portal	13	\$46,659.41

Audit Services

Number of audits and game inspections completed	17
Number of audits completed	17
Number of game inspections completed	0
Number of complaints received	9
Number of complaint investigations completed	9

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$700.00
Worker Registry Activity	
Applications Denied	5
Workers Removed	0

Education

Number of individuals receiving education	55
On-line	55
On-site	0



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Cindy Fields, Commissioner, Texas Lottery Commission
Mark Franz, Commissioner, Texas Lottery Commission
Erik Saenz, Commissioner, Texas Lottery Commission
Jamey Steen, Commissioner, Texas Lottery Commission

Date: March 24, 2022

Re: Charitable Bingo Operations Division Output Metrics - March 2022

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	946	41
Lessor	223	70
Distributor	9	0
Manufacturer	18	0
BingoPlayingLocations	315	0

Licensing

Number of renewal applications received	22
Number of worker registry applications received	207
Number of original licenses issued	1
Number of renewal licenses issued	65
Number of worker registry badges issued	282
Average Bingo License (Temporary) Processing Time (Days)	3.43
Average Bingo License (Amendments) Processing Time (Days)	3.89
Average Bingo License (Originals) Processing Time (Days)	16
Average Bingo License (Renewals) Processing Time (Days)	22.52

Accounting

Number of quarterly reports processed	116	
Total payments received	18	\$35,353.81
Received by mail	13	\$34,816.81
Electronic Payment through Bingo Services Portal	5	\$537.00

Audit Services

Number of audits and game inspections completed	19
Number of audits completed	19
Number of game inspections completed	0
Number of complaints received	3
Number of complaint investigations completed	7

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$4,000.00
Worker Registry Activity	
Applications Denied	0
Workers Removed	0

Education

Number of individuals receiving education	45
On-line	45
On-site	0