



INTEROFFICE MEMO

Gary Grief, Executive Director LaDonna Castañuela, Charitable Bingo Operations Director

To: Robert G. Rivera, Chairman
Cindy Fields, Commissioner
Mark A. Franz, Commissioner
Erik C. Saenz, Commissioner
Jamey Steen, Commissioner

From: LaDonna Castañuela, Charitable Bingo Operations Division Director

A handwritten signature in dark ink, appearing to read "LaDonna Castañuela", is written over the "From:" line.

Date: Thursday, August 11, 2022

Re: Item XIV. Report by the Charitable Bingo Operations Director and possible discussion and/or action on the Charitable Bingo Operations Division's activities, including licensing, accounting and audit activities, reports, and special projects.

The following two reports are associated with this tab:

1. CBOD June 2022 Output Metrics and
2. CBOD July 2022 Output Metrics thru the 27th

Additional information may be provided at the commission meeting.



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Gary Grief, Executive Director

LaDonna Castañuela, Charitable Bingo Operations Director

To: Robert Rivera, Chairman, Texas Lottery Commission
Cindy Fields, Commissioner, Texas Lottery Commission
Mark Franz, Commissioner, Texas Lottery Commission
Erik Saenz, Commissioner, Texas Lottery Commission
Jamey Steen, Commissioner, Texas Lottery Commission

Date: July 20, 2022

Re: Charitable Bingo Operations Division Output Metrics - June 2022

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	938	35
Lessor	227	69
Distributor	10	0
Manufacturer	19	0
BingoPlayingLocations	308	0

Licensing

Number of renewal applications received	76
Number of worker registry applications received	274
Number of original licenses issued	5
Number of renewal licenses issued	133
Number of worker registry badges issued	330
Average Bingo License (Temporary) Processing Time (Days)	1.07
Average Bingo License (Amendments) Processing Time (Days)	2
Average Bingo License (Originals) Processing Time (Days)	45.75
Average Bingo License (Renewals) Processing Time (Days)	18.04

Accounting

Number of quarterly reports processed	112	
Total payments received	23	\$3,084.85
Received by mail	14	\$762.27
Electronic Payment through Bingo Services Portal	9	\$2,322.58

Audit Services

Number of audits and game inspections completed	29
Number of audits completed	10
Number of game inspections completed	19
Number of complaints received	16
Number of complaint investigations completed	11

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$3,200.00
Worker Registry Activity	
Applications Denied	0
Workers Removed	0

Education

Number of individuals receiving education	74
On-line	74
On-site	0



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LaDonna Castañuela, Charitable Bingo Operations Director

To: Robert Rivera, Chairman, Texas Lottery Commission
Cindy Fields, Commissioner, Texas Lottery Commission
Mark Franz, Commissioner, Texas Lottery Commission
Erik Saenz, Commissioner, Texas Lottery Commission
Jamey Steen, Commissioner, Texas Lottery Commission

Date: July 28, 2022

Re: Charitable Bingo Operations Division Output Metrics - July 2022

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	939	36
Lessor	227	69
Distributor	10	0
Manufacturer	19	0
BingoPlayingLocations	309	0

Licensing

Number of original applications received	1
Number of renewal applications received	28
Number of worker registry applications received	272
Number of original licenses issued	3
Number of renewal licenses issued	59
Number of worker registry badges issued	246
Average Bingo License (Temporary) Processing Time (Days)	2.12
Average Bingo License (Amendments) Processing Time (Days)	5
Average Bingo License (Originals) Processing Time (Days)	42
Average Bingo License (Renewals) Processing Time (Days)	45.29

Accounting

Number of quarterly reports processed	725	
Total payments received	328	\$3,525,776.47
Received by mail	53	\$268,530.30
Electronic Payment through Bingo Services Portal	275	\$3,257,246.17

Audit Services

Number of audits and game inspections completed	13
Number of audits completed	4
Number of game inspections completed	9
Number of complaints received	8
Number of complaint investigations completed	14

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$400.00
Worker Registry Activity	
Applications Denied	0
Workers Removed	0

Education

Number of individuals receiving education	50
On-line	50
On-site	0