





## INTEROFFICE MEMO

*Gary Grief, Executive Director      LaDonna Castañuela, Charitable Bingo Operations Director*

**To:** Robert G. Rivera, Chairman  
Cindy Fields, Commissioner  
Mark A. Franz, Commissioner  
Erik C. Saenz, Commissioner  
Jamey Steen, Commissioner

**From:** LaDonna Castañuela, Charitable Bingo Operations Division Director *P. P. zc.*

**Date:** Wednesday, February 15, 2023

**Re:** Item IX. Report by the Charitable Bingo Operations Director and possible discussion and/or action on the Charitable Bingo Operations Division's activities, including licensing, accounting and audit activities, reports, and special projects.

The following two reports are associated with this tab:

1. CBOD December 2022 Output Metrics; and
2. CBOD January 2023 Output Metrics.

Additional information may be provided at the commission meeting.



# INTEROFFICE MEMO

*Gary Grief, Executive Director*

*LaDonna Castañuela, Charitable Bingo Operations Director*

**To:** Robert Rivera, Chairman, Texas Lottery Commission  
Cindy Fields, Commissioner, Texas Lottery Commission  
Mark Franz, Commissioner, Texas Lottery Commission  
Erik Saenz, Commissioner, Texas Lottery Commission  
Jamey Steen, Commissioner, Texas Lottery Commission

**Date:** February 01, 2023

**Re:** Charitable Bingo Operations Division Output Metrics - December 2022

## **Licensee Information**

<b><u>License Type</u></b>	<b><u>Active</u></b>	<b><u>Administrative Hold</u></b>
Conductor	925	34
Lessor	226	69
Distributor	10	0
Manufacturer	18	0
BingoPlayingLocations	302	0

## **Licensing**

Number of original applications received	1
Number of renewal applications received	43
Number of worker registry applications received	149
Number of original licenses issued	8
Number of renewal licenses issued	55
Number of worker registry badges issued	138
Average Bingo License (Temporary) Processing Time (Days)	1.7
Average Bingo License (Amendments) Processing Time (Days)	7
Average Bingo License (Originals) Processing Time (Days)	90.63
Average Bingo License (Renewals) Processing Time (Days)	28.55

## **Accounting**

Total payments received	27	\$1,603.44
Electronic Payment through Bingo Services Portal	9	\$753.63
Received by mail	18	\$849.81
Number of quarterly reports processed	145	

## **Audit Services**

Number of audits and game inspections completed	24
Number of audits completed	17
Number of game inspections completed	7
Number of complaints received	6
Number of complaint investigations completed	6

## **Compliance**

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$200.00
Worker Registry Activity	
Applications Denied	2
Workers Removed	0

## **Education**

Number of individuals receiving education	53
On-line	53
On-site	0



# INTEROFFICE MEMO

Gary Grief, Executive Director

LaDonna Castañuela, Charitable Bingo Operations Director

**To:** Robert Rivera, Chairman, Texas Lottery Commission  
Cindy Fields, Commissioner, Texas Lottery Commission  
Mark Franz, Commissioner, Texas Lottery Commission  
Erik Saenz, Commissioner, Texas Lottery Commission  
Jamey Steen, Commissioner, Texas Lottery Commission

**Date:** February 01, 2023

**Re:** Charitable Bingo Operations Division Output Metrics - January 2023

## Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	934	34
Lessor	227	69
Distributor	11	0
Manufacturer	18	0
BingoPlayingLocations	304	0

## Licensing

Number of original applications received	2
Number of renewal applications received	19
Number of worker registry applications received	200
Number of original licenses issued	7
Number of renewal licenses issued	46
Number of worker registry badges issued	223
Average Bingo License (Temporary) Processing Time (Days)	2.26
Average Bingo License (Amendments) Processing Time (Days)	4
Average Bingo License (Originals) Processing Time (Days)	124
Average Bingo License (Renewals) Processing Time (Days)	29.5

## Accounting

Total payments received	378	\$3,552,843.23
Electronic Payment through Bingo Services Portal	292	\$3,090,029.52
Received by mail	86	\$462,813.71
Number of quarterly reports processed	946	

## **Audit Services**

Number of audits and game inspections completed	15
Number of audits completed	14
Number of game inspections completed	1
Number of complaints received	19
Number of complaint investigations completed	9

## **Compliance**

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$6,150.00
Worker Registry Activity	
Applications Denied	6
Workers Removed	0

## **Education**

Number of individuals receiving education	70
On-line	70
On-site	0