

FOR IMMEDIATE RELEASE

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**TEXAS LOTTERY® CLAIM CENTERS TO RESUME
WALK-IN CLAIMS PROCESSING JULY 12**
Appointment requests are still required through July 9

(AUSTIN) – The Texas Lottery Commission will resume walk-in claims processing at [all claim center locations](#), beginning Monday, July 12. To help reduce demand and long wait times as walk-in operations resume, players who wish to claim a lottery prize prior to July 12 are still required to request an appointment online at www.texaslottery.com/appointment or by calling **800-375-6886**.

After walk-in claims resume on July 12, appointment requests will no longer be taken and prize claims will be processed in person on a first-come, first-served basis at a Texas Lottery claim center – which operate Monday through Friday, from 8 a.m. to 5 p.m. – with the exception of certain prizes.

All Lotto Texas®, Powerball® and Mega Millions® grand or jackpot prizes regardless of the amount, all prizes paid out in annuity payments, and any prize greater than \$5 million will continue to be processed by appointment only at the Texas Lottery Commission headquarters in Austin.

As a reminder, prizes of \$599 or less may continue to be paid by any Texas Lottery retailer and all winning scratch and draw game ticket prizes of up to \$5 million may continue to be claimed via mail.

To claim by mail, the ticket must be postmarked on or prior to the ticket expiration date and should be mailed with a completed [claim form](#) to:

Texas Lottery Commission
ATTN: Austin Claim Center
PO Box 16600
Austin, TX 78761-6600

Please allow 6-8 weeks for mail-in claims to be processed. For additional information, and for mail-in claim forms, please visit our website:

https://www.texaslottery.com/export/sites/lottery/Winners/Claim_Your_Prize/index.html.

A ticket holder forfeits any claim to a prize for a draw game after the expiration of the 180th day following the draw date; and for a scratch ticket game after the expiration of the 180th day following the official "end

(more)

of game" as determined by the Commission. These deadlines may be extended for a period of time for certain eligible military personnel. Unclaimed prizes revert back to the state for programs authorized by the Texas Legislature.

About the Texas Lottery

Beginning with the first ticket sold in 1992, the Texas Lottery has generated \$33 billion in revenue for the state and distributed \$70 billion in prizes to lottery players. Since 1997, the Texas Lottery has contributed \$27.1 billion to the Foundation School Fund, which supports public education in Texas. As authorized by the Texas Legislature, certain Texas Lottery revenues benefit state programs including the Fund for Veterans' Assistance. Since the first veterans' themed scratch ticket game was launched in 2009, the Texas Lottery has contributed more than \$161 million for programs supporting Texas veterans.

The Texas Lottery provides several entertaining games for lottery players including Powerball®, Mega Millions®, Lotto Texas®, All or Nothing™, Texas Two Step®, Pick 3™, Daily 4™, Cash Five® and scratch ticket games. For more information visit us on Facebook, Twitter, Instagram, YouTube or at www.texaslottery.com.
PLAY RESPONSIBLY.

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