## November 2022 <br> $130 \pi n d i d o$

## SCRATCH TICKET FOCUS

SHA? THELR GUEHOLDAY SGRATGH TCKETS.


## ALL FOUR HOLIDAY GAMES LAUNCH ON NOVEMBER 7.

Holiday Bucks, Winter Words, Nutcracker Cash and Peppermint Payout Deluxe

## DRAW GAME FOCUS



Only Available on the Texas Lottery ${ }^{\circ}$ App!

## Players get $\$ 8$ of <br> All or Nothing ${ }^{\prime \prime \prime}$ <br>  <br> Offer Valid 11/1-11/30.

Two tickets will print after you scan the Digital Coupon QR Code. Give both tickets to player!

## RETAIL POS EXECUTION



| AMexas. |  | Powerem loin |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| MON\|THURS | TUES\|FRI | MON\|W | ED\|SAT | MON - SAT | MON - SAT |
| $\frac{\text { DRAW BREAK }}{\text { STARTS }}$ | DRAW SREAK | $\overline{\text { DRAW BREA }}$ powerbali | KS START LOTTO TEXAS | $\begin{aligned} & \overline{\text { DRAW BREAK }} \\ & \hline \text { STARTS } \end{aligned}$ | $\frac{\text { DRAW BREAKS START }}{}$ |
| 10:02 PM | 9:45 PM | 9:00 PM | 10:02 PM | 10:02 PM | $\begin{array}{lr}\text { 9:50 AM } & \text { 5:50 PM } \\ \text { 12:17 PM } & \text { 10:02 PM }\end{array}$ |
| DRAW TIME | DRAW TIME | DRAW | TIME | DRAW TIME | dRAW TIMES |
| 10:12 PM | 10:12 PM | 10:12 |  | 10:12 PM | $\begin{array}{ll} \text { 10:00 AM } & 6: 00 \text { PM } \\ \text { 12:27 PM } \\ \hline \end{array}$ |

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| SUN | MON | TUES | WED | THUR |  | FRI |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 1 | 2 | 3 | 4 | 5 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 |  |  |  |

## RETAILER CASH INCENTIVE PROGRAM (RCIP)



This information provides retailers key elements of the RCIP. It is not a comprehensive description of the entire program. For complete program details, refer to the program flyer, talk to your lottery sales rep, call the Texas Lottery M-F 7 a.m. - 5:30 p.m. CT at 800-375-6886 or visit texaslottery.com/Retailers.

## NEW STOLEN/LOST TICKET PROCESS

## Within 24 hours of discovering tickets are lost or stolen:

1. You must call the IGT Hotline at 800-458-0884 to report the affected games, packs and ticket numbers. Report theft to IGT as soon as possible so tickets can quickly be deactivated in the system. Keeping accurate records will reduce reporting time.
2. Contact local law enforcement to report stolen tickets and request a case number.
3. You must call the IGT Hotline again and provide the case number to complete the stolen ticket process. IGT will notify the Texas Lottery.

If reported tickets are found, they must be returned to LSR. DO NOT SELL THEM.

## RATAILER SURVEY

| Retailer Number: | Position of Person Completing Survey: | $\square$ Owner | $\square$ Manager | $\square$ Employee |
| :--- | :--- | :--- | :--- | :--- |
|  | Shift When Survey Completed: | $\square$ Day | $\square$ Evening | $\square$ Overnight |

1. Are Retailer Cash Incentive Program (RCIP) goals shared with employees? Yes ___ No ___
2. Are weekly RCIP status reports shared with employees? Yes ___ No ___
3. Does the owner or manager encourage the sale of RCIP games to help make the goal? Yes ___ No ___

Thank you. Please return by December 9 to enter drawing for a Texas Lottery promotional items prize package.
Scan to: Robert.MeGovern@lottery.state.tx.us Subj: Nov Survey or Mail to: Robert McGovern, Retailer Services - Texas Lottery - PO Box 16630 - Austin TX 78761-6630

PLAY
RESPONSIBLY.

