



**REQUEST FOR PROPOSALS  
FOR  
SECURITY STUDY SERVICES  
RFP # 362-2022-0001**

**AMENDMENTS TO THE RFP**

The following have been adopted by Amendment to the RFP, as permitted by Section 2.12 of the RFP.

**Amendment No. 1**

**1.4. Schedule of Events**

Date	Event
September 7, 2021 (4:00 p.m., CENTRAL TIME)	Issuance of RFP
September 21, 2021 (1:30 p.m., CENTRAL TIME)	Pre-Proposal Conference (Virtual conference, see Section 2.3)
October 1, 2021 (4:00 p.m., CENTRAL TIME) (Late Questions will not be answered)	Written Questions Due
On or before October 11, 2021	Responses to Written Questions Issued
October 7, 2021 (4:00 p.m., CENTRAL TIME)	Final date for submission of draft HSP forms and final date to conduct one-on-one workshops (Zoom, TEAMS or telephone conference)
October 21, 2021 (4:00 p.m., CENTRAL TIME) (Late Proposals will not be considered)	Deadline for Proposals
on or before December 1, 2021 (or as soon as possible thereafter)	Announcement of Apparent Successful Proposer

After issuance of this RFP, the Texas Lottery discovered that the overnight mailed copy of this RFP failed to include some final changes and varied from the version of this RFP that was posted to the Electronic State Business Daily and Texas Lottery website on September 7, 2021, in accordance with the Schedule of Events. The information provided in Amendment No. 2-4 is the same information that is included in the RFP posted on the ESBD and Texas Lottery website and is solely to correct the discrepancies in the printed overnight mailed RFP.

## **Amendment No. 2**

### **6.1 General Information**

Section 6.1.2 is replaced in its entirety with the following:

6.1.2 At least once every two years, the Texas Lottery is required to employ an independent firm that is experienced in security, including computer security and systems security, to conduct a comprehensive study of all aspects of lottery security including:

- 1) Lottery personnel security;
- 2) Sales agent security;
- 3) Lottery operator and vendor security;
- 4) Security against ticket counterfeiting and alteration and other means of fraudulent winning;
- 5) Security of lottery drawings;
- 6) Lottery computer, data communications, database; and systems security;
- 7) Lottery premises and warehouse security;
- 8) Security of distribution of tickets;
- 9) Security of validation and payment procedures;
- 10) Security involving unclaimed prizes;
- 11) Security aspects of each lottery game;
- 12) Security against the deliberate placement of winning tickets in lottery games that involve preprinted winning tickets by persons involved in the production, storage, transportation, or distribution of tickets; and
- 13) Other security aspects of lottery operations.

## **Amendment No. 3**

### **6.2 Back Ground Information**

Section 6.2.1 is replaced in its entirety with the following:

6.2.1 Texas Lottery headquarters is located at 611 E. 6th Street, Austin, Texas 78701. During the summer of 2022, the Texas Lottery headquarters will relocate to 1801 Congress Avenue, Austin, Texas. In addition, the Texas Lottery operates offices located in the following cities:

Abilene	El Paso	Odessa
Amarillo	Fort Worth	San Antonio
Austin	Houston	Tyler
Beaumont	Laredo	Victoria
Corpus Christi	Lubbock	
Dallas	McAllen	

Section 6.2.2 and 6.2.3 are replaced in their entirety with the following:

6.2.2 (e) The Texas Lottery has retained a number of functions for the administration of lottery games for security reasons, or because they are more appropriately performed in-house. These in-house functions [which are supported through a number of systems, including the lottery gaming system](#) include:

- 1) Retailer licensing;
- 2) High-tier prize payment;
- 3) Retailer accounts receivable;
- 4) Drawings for draw games;
- 5) Retailer incentive drawings;
- 6) Fund accounting;
- 7) Player information services;
- 8) Ticket security;
- 9) Communications; and
- 10) Marketing oversight. ~~[which are supported through a number of systems, including the lottery gaming system.](#)~~

6.2.3 While IGT corporate headquarters are in Providence, Rhode Island, IGT has several facilities in Texas. The IGT data center, central warehouse and administrative offices are all located in Austin. The back-up data center is located in San Antonio. IGT also supports sales and/or technical services at facilities in:

Austin	Houston	<a href="#">Victoria</a>
El Paso	Lubbock	Waco
Dallas	McAllen	San Antonio
Fort Worth	Tyler	

## Amendment No. 4

### 6.3 Scope of the Security Study

Section 6.3.1 and 6.3.4 (13) are replaced in their entirety with the following:

6.3.1 Overall Objective. The overall objective is to conduct a comprehensive study of all aspects of lottery security ([not including Charitable Bingo Operations](#)) in accordance with Tex. Gov't Code Ann. §§ 466.020(e)-(f) and information security [for Texas Lottery and Charitable Bingo Operations in accordance with Texas Administrative Code, Title 1, Part 10, Chapter 202; Tex. Gov't Code §2054.077; and Tex. Gov't Code §§ 2054.515, 2054.137 and 2054.161](#). The study will assess the security measures which support Texas Lottery operations (including IT services), gaming services, systems, scratch and draw ticket games and products. The study will include an assessment of lottery vendors that impact lottery security, including, but not limited to, the lottery operator and the scratch ticket manufacturers.

6.3.4. (13) The Successful Proposer shall assess the security risks and evaluate the controls related, but not limited, to:

- (13) Other security aspects of lottery operations. Based upon the results of the risk assessment (as required under Section 6.4) and with the written approval of the

Administration Director, the Successful Proposer ~~shall~~may examine other security aspects of lottery operations, ~~binge operations~~ and IT security not specifically mentioned in this section.