

Applicant Fingerprint Submission Requirements

Applicants for a Texas Lottery® Ticket Sales License are required to provide electronic fingerprints for use in conducting a check of criminal history records of the Texas Department of Public Safety (TDPS) in accordance with applicable statutes. Applicants should not make appointments to be fingerprinted prior to submitting the license application to the Texas Lottery Commission (TLC). The TLC is not authorized to receive an applicant's fingerprints prior to receipt of an application.

Once an application is received, applicants will be contacted and provided information on how to make an appointment to get fingerprinted and submit them for processing by the TDPS. The TDPS contracts with a private company to take the applicant's fingerprints and submit them to the TDPS electronically. The private company has offices around the state of Texas and across the United States. Once your application has been submitted you will be provided with instructions on how to find an authorized fingerprinting location near you and make an appointment to visit one of the offices. Appointments can be made on the company's website.

Applicants who live outside the state of Texas who do not have the electronic fingerprinting service available in their area will be required to submit fingerprints on paper fingerprint cards. The cards will be provided to these applicants once an application is submitted.

If you have any questions about this process, please contact TLC Customer Service at 800-375-6886 or RetailerWebHelp@lottery.state.tx.us.